

## OPERATING REVENUE ACCOUNTS

### 3011. Wireline Surcharge

This account shall include the wireline surcharge revenue that is received from the telecommunications carrier. The telecommunications carrier collects this revenue from its customers based upon the wireline surcharge set by the local jurisdiction.

### 3012. VoIP Surcharge

This account shall include the VoIP surcharge revenue that is received from a provider of VoIP service. The VoIP service provider collects this revenue based upon the wireline surcharge set by the local jurisdiction. Not all VoIP surcharge revenue is separately remitted by all VoIP providers; some VoIP providers are telecommunications carriers that combine the VoIP surcharge with the wireline surcharge when they remit the wireline surcharge to the 9-1-1 system.

### 3013. Wireless Surcharge (includes prepaid)

This account shall include the wireless surcharge revenue that is collected by the State and remitted to the Wireless Service Emergency Fund (WSEF). The Illinois Commerce Commission (ICC) remits the funds monthly to the 9-1-1 system. The wireless surcharge revenue includes funds collected by wireless carriers for postpaid wireless and remitted to the ICC and also includes prepaid wireless funds collected by retailers at the point of sale and remitted to the Illinois Department of Revenue for deposit into the WSEF.

### 3014. General Revenue

This account shall include funds from the local government's general revenue fund account to support capital and operations.

### 3015. Grant Revenue

This account shall include funds from grants provided by various agencies and entities.

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### 3021. Revenue from Local Government Contractual Services

This account shall include revenues from contracts with other local governmental entities for 9-1-1 related or shared services. Fully explain on Tab 9 of ILCC Form AR-911 (Oct 2014).

### 3031. Other operating revenue (local taxes, fees, etc.)

This account shall include other operating revenue from funds received for other revenues not defined above, such as alarm fees, tower leases, etc.

### 3041. Interest Income

This account shall include interest income.

## EXPENDITURES

### 9-1-1 Call Delivery

#### 4111 9-1-1 System Provider Costs

This account shall include the amounts paid to the 9-1-1 system provider. These expenses include charges from the system provider for database management expenses for Automatic Number Identification (ANI) and Automatic Location Identification (ALI), expenses for the ANI/ALI regional controller or the onsite ANI/ALI controller, and selective routing.

#### 4112 ILEC/CLEC Costs

This account shall include the amounts paid to incumbent local exchange carriers and/or competitive local exchange carriers for trunk lines.

#### 4114 NG9-1-1 ESINET

This account shall include the expenses pertaining to the next generation 9-1-1 (NG9-1-1-1) emergency services IP network (ESINET).

#### 4122 Microwave/Broadband Connectivity

This account shall include the expenses pertaining to micro/broadband connectivity.

#### 4124 Other Network Costs

This account shall include the expenses pertaining to other network costs.

### 9-1-1 Call Taking

#### 4011. Salary and Wages: Mapping & Address/GIS Personnel

This account shall include the amount of salaries and wages for mapping and address/GIS (geographic information system) personnel.

4012. Salary and Wages: Telecommunicators

This account shall include the amount of salaries and wages for telecommunicators. If these salaries and wages are allocated, explain on Tab 9.

4060. Call Taking—Personnel Benefits

This account shall include the aggregated total of the amounts paid for ETSB's portion of the following call-taking personnel benefits for Mapping & Address/GIS Personnel and Telecommunicators: Social Security, Medicare, life insurance, medical insurance, dental insurance, disability insurance, workers' compensation insurance, unemployment insurance, retirement contributions, other postemployment benefits, and any other fringe benefits.

PLEASE NOTE: If call taking personnel benefits cannot be separated from total personnel benefits, record the entire amount of personnel benefits in account 4080, entitled "Administrative—Personnel Benefits."

4211 Computer Aided Dispatch (CAD) Workstation Hardware

This account shall include the expenses pertaining to computer aided dispatch (CAD) workstation hardware.

4212 CAD Software

This account shall include the expenses pertaining to CAD software.

4213 CAD Lease/Maintenance

This account shall include the expenses pertaining to CAD leases and maintenance.

4214 CPE Workstation Equipment/Hardware

This account shall include the expenses pertaining to customer premises equipment (CPE) workstation equipment and hardware.

4215 CPE Software

This account shall include the expenses pertaining to CPE software.

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- 4216 CPE Lease/Maintenance  
This account shall include the expenses pertaining to CPE leases and maintenance.
- 4217 GIS Hardware  
This account shall include the expenses pertaining to geographic information system (GIS) hardware.
- 4218 GIS Software  
This account shall include the expenses pertaining to GIS software.
- 4219 GIS Hardware Maintenance  
This account shall include the expenses pertaining to GIS hardware maintenance.
- 4220 GIS Software Maintenance  
This account shall include the expenses pertaining to GIS software maintenance.
- 4221 Other GIS Data Development and Maintenance  
This account shall include the expenses pertaining to other GIS data development and maintenance.
- 4222 EMD/EFD/EPD Hardware/Software  
This account shall include the expenses pertaining to hardware and software for emergency medical dispatch (EMD), emergency fire dispatch (EFD), and emergency police dispatch (EPD).
- 4223 Network Hardware  
This account shall include the expenses pertaining to network hardware.
- 4224 Server Hardware  
This account shall include the expenses pertaining to server hardware.

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- 4225 Voice/Data Logging Recorder  
This account shall include the expenses pertaining to voice and data logging recorders.
- 4226 Voice/Data Logging Recorder Lease/Maintenance  
This account shall include the expenses pertaining to the leasing and maintenance of voice and data logging recorders.
- 4227 TTY Equipment (if not built into CPE)  
This account shall include the expenses pertaining to teletypewriter equipment.
- 4228 Emergency Power Generator  
This account shall include the expenses pertaining to emergency power generators.
- 4229 Generator Fuel  
This account shall include the expenses pertaining to fuel for emergency power generators.
- 4230 Generator Maintenance  
This account shall include the expenses pertaining to emergency power generator maintenance.
- 4231 Lease for Generator  
This account shall include the expenses pertaining to the leasing of emergency power generators.
- 4232 UPS Power  
This account shall include the expenses pertaining to uninterruptible power supply (UPS) power
- 4233 UPS Power Maintenance  
This account shall include the expenses pertaining to UPS power maintenance.

- 4234      9-1-1 Workstation Furniture  
This account shall include the expenses pertaining to 9-1-1 workstation furniture.
- 4241      Manning of 9-1-1 Call Boxes  
This account shall include the expenses pertaining to the manning of 9-1-1 call boxes.
- 4242      Records Management  
This account shall include the expenses pertaining to records management pertaining directly to 9-1-1 activities.
- 4243      9-1-1 Language Translation Services  
This account shall include the expenses pertaining to 9-1-1 language translation services.
- 4276      Call Taking 9-1-1—Technical Training/Required Certifications/Testing  
This account shall include the expenses pertaining to the technical training, required certifications, and testing of 9-1-1 call taking personnel.

9-1-1 Call Dispatch

- 4311      Fire/EMS Station Alerting  
This account shall include the expenses pertaining to fire and emergency medical services (EMS) station alerting.
- 4321      Pagers  
This account shall include the expenses pertaining to pagers.
- 4322      Wireless Phones  
This account shall include the expenses pertaining to wireless phones.

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- 4323      Portable Radios/Mobile  
This account shall include the expenses pertaining to portable radios and mobile phones.
- 4331      Mobile Data Interface  
This account shall include the expenses pertaining to mobile data interfaces.
- 4332      Radio Consoles  
This account shall include the expenses pertaining to radio consoles.
- 4333      Radio Circuits to Towers  
This account shall include the expenses pertaining to the radio circuits to towers.
- 4334      Radio Antenna System  
This account shall include the expenses pertaining to the radio antenna system.
- 4335      Radio System/Infrastructure  
This account shall include the expenses pertaining to radio system and infrastructure.
- 4336      Radio Lease/Maintenance  
This account shall include the expenses pertaining to radio leasing and maintenance.
- 4337      Radio Frequency Licensing  
This account shall include the expenses pertaining to radio frequency licensing.
- 4341      Tower Site  
This account shall include the expenses pertaining to tower sites.

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### 4342 Tower Lease

This account shall include the expenses pertaining to tower leases.

### 4343 Tower Site Maintenance

This account shall include the expenses pertaining to tower site maintenance.

## Administrative

### 4031. Salary and Wages: 9-1-1 Coordinator

This account shall include the amount of salaries and wages for 9-1-1 coordinator.

### 4032. Salary and Wages: Other Administrative Personnel

This account shall include the amount of salaries and wages for other administrative personnel.

### 4033. Salary and Wages: Technical Personnel

This account shall include the amount of salaries and wages for technical personnel such as radio technicians and management information systems personnel.

### 4034. Salary and Wages: Other Employees

This account shall include the amount of salaries and wages for other employees. Identify the job titles and responsibilities of the other employees on Tab 9 of ILCC Form AR-911 (Oct 2014).

4080. Administrative—Personnel Benefits

This account shall include the aggregated total of the amounts paid for ETSB's portion of the following administrative personnel benefits: Social Security, Medicare, life insurance, medical insurance, dental insurance, disability insurance, workers' compensation insurance, unemployment insurance, retirement contributions, other postemployment benefits, and any other fringe benefits.

PLEASE NOTE: If call taking personnel benefits cannot be separated from total personnel benefits, record the entire amount of personnel benefits in account 4080.

4411 Administrative Telephone Lines

This account shall include the expenses pertaining to administrative telephone lines.

4412 Administrative Wireless Phones

This account shall include the expenses pertaining to administrative wireless phones.

4413 CJIS Security Compliance

This account shall include the expenses pertaining to security compliance for the criminal justice information system (CJIS).

4414 NG9-1-1 ESINET Design Planning

This account shall include the expenses pertaining to the design planning of the next generation 9-1-1 (NG9-1-1) emergency services IP network (ESINET).

4415 NG9-1-1 Regional Shared Services

This account shall include the expenses pertaining to NG9-1-1 regional shared services.

4417 Wireless Accuracy Testing Services

This account shall include the expenses pertaining to wireless accuracy testing services.

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### 4418 Physical Security

This account shall include the expenses pertaining to physical security.

### 4419 Procurement/Installation Services

This account shall include the expenses pertaining to procurement and installation services.

### 4421 Repairs/Maintenance not Covered in a Lease/Maintenance Agreement

This account shall include the expenses pertaining to repairs and maintenance not covered in a lease or maintenance agreement. Fully explain these expenses on Tab 9 of the ILCC Form AR-911 (October 2014).

### 4431 Public Education Materials

This account shall include the expenses pertaining to public education materials.

### 4432 Road Signs/Installation/Maintenance

This account shall include the expenses pertaining to road signs and their installation. Explain the use of signage and maintenance on Tab 9 of the ILCC Form AR-911 (October 2014).

### 4441 Office Equipment

This account shall include the expenses pertaining to office equipment.

### 4442 Office Furniture

This account shall include the expenses pertaining to office furniture.

### 4443 Office Supplies

This account shall include the expenses pertaining to office supplies.

### 4444 Uniforms

This account shall include the expenses pertaining to uniforms.

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### 4445 Subscriptions and Dues

This account shall include the expenses pertaining to subscriptions and dues. Fully explain these expenses on Tab 9 of the ILCC Form AR-911 (October 2014).

### 4451 Administrative 9-1-1—Technical Training /Required Certifications/Testing

This account shall include the expenses pertaining to technical training, required certifications, and testing for administrative 9-1-1 personnel.

### 4461 Travel/Lodging/Meals

This account shall include the expenses pertaining to travel, lodging, and meals for 9-1-1 personnel when such expenses are directly related to 9-1-1.

### 4462 Mileage Reimbursement

This account shall include the expenses pertaining to mileage reimbursement when such expenses are directly related to 9-1-1.

### 4465 Vehicle

This account shall include the expenses pertaining to vehicles for 9-1-1 personnel.

### 4466 Vehicle Insurance/Fuel/Maintenance

This account shall include the expenses pertaining to vehicle insurance, fuel, and maintenance for 9-1-1 personnel.

### 4513 Audit and Accounting Services

This account shall include the expenses pertaining to audit and accounting services.

### 4524 Financial Services

This account shall include the expenses pertaining to financial services.

### 4525 Human Resources Services

This account shall include the expenses pertaining to human resources services.

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### 4527 IT Services--Contracted

This account shall include the expenses pertaining to contracted information technology (IT) services.

### 4529 Legal Services

This account shall include the expenses pertaining to legal services.

### 4541 Contract Fees for Outsourced 9-1-1 Services

This account shall include the costs of contract fees paid to another entity for outsourced 9-1-1 services. If this account is used, complete the required questions on Tab 7 of ILCC Form AR-911 (Oct 2014).

### 4542 Other 9-1-1 PSAP or Administrative Costs

This account shall include the expenses pertaining to other 9-1-1 public safety answering point (PSAP) or administrative costs. (Fully explain and describe these costs on Tab 9 of the ILCC Form AR-911 (October 2014). These costs must be directly related to 9-1-1).

### 4543 PSAP/9-1-1 Office Building/Lease Cost

This account shall include the expenses pertaining to the leasing costs of PSAP and 9-1-1 office building. Fully explain and describe these costs on Tab 9 of the ILCC Form AR-911 (October 2014).

### 4546 Grants

This account shall include any grants given by the ETSB. Fully explain each grant and the grant process on Tab 9 of the ILCC Form AR-911 (October 2014).

### 4590 Utilities

This account shall include the expenses pertaining to the purchase of electricity, natural gas, and water and sewer service.

### 4618 Insurance-Liability

This account shall include the expenses pertaining to insurance liability.