

**ANNUAL REPORT ON CABLE AND VIDEO
SERVICE DEPLOYMENT BY PROVIDERS
GRANTED STATE-ISSUED CABLE AND VIDEO
SERVICE AUTHORIZATION**

**Submitted to the Illinois General Assembly
Pursuant to Section 21-1101(k) of the
Illinois Public Utilities Act**



Illinois Commerce Commission

www.icc.illinois.gov

June 2012



ILLINOIS COMMERCE COMMISSION

June 27, 2012

The Honorable Members of the Illinois General Assembly
State House
Springfield, Illinois

Dear Honorable Members of the Illinois General Assembly:

Pursuant to Section 21-1101(j) of the Illinois Public Utilities Act, the Illinois Commerce Commission submits the attached Annual Report on Cable and Video Service Deployment by Providers Granted State-Issued Cable and Video Service Authorization.

The Cable and Video Competition Law of 2007 directs the ICC to submit to the General Assembly a report containing year-end data collected from holders of State-issued video and cable services authorizations. The law requires holders of State-issued video and cable services authorizations to meet certain deployment benchmarks by set dates after they receive state authorization. These dates and deployment benchmarks vary according to the providers' number of telecommunications access lines in the State.

Sincerely,

A handwritten signature in cursive script that reads "Douglas P. Scott".

Douglas P. Scott
Chairman

Annual Report on Cable and Video Service Deployment
by Providers Granted State-Issued Cable and Video
Service Authorization

Submitted to the Illinois General Assembly
Pursuant to Section 21-1101(k) of the
Illinois Public Utilities Act

Illinois Commerce Commission
527 East Capitol Avenue
Springfield, Illinois 62701

July 2012

Introduction

The Cable and Video Competition Law of 2007¹ (hereafter “Cable and Video Law”) directs holders of State-issued video and cable services authorizations to annually report to the Illinois Commerce Commission (“Commission”) cable and video service penetration information. Specifically, Sections 21-1101(j) of the Cable and Video Law states:

- (j) Every holder of a State-issued authorization, no later than April 1, 2009, and annually no later than April 1 thereafter, shall report to the Commission for each of the service areas as described in subsections (b), (c), and (d) of this Section in which it provides access to its video service in the State, the following information:
 - (1) Cable service and video service information:
 - (A) The number of households in the holder’s telecommunications service area within each designated market area as described in subsections (b) and (c) of this Section or exchange or local unit of government as described in subsection (d) of this Section in which it offers video service.
 - (B) The number of households in the holder’s telecommunications service area within each designated market area as described in subsections (b) and (c) of this Section or exchange or local unit of government as described in subsection (d) of this Section that are offered access to video service by the holder.
 - (C) The number of households in the holder’s telecommunications service area in the State.
 - (D) The number of households in the holder’s telecommunications service area in the State that are offered access to video service by the holder.
 - (2) Low-income household information:

¹ 220 ILCS 5/21-100, et seq.

- (A) The number of low-income households in the holder's telecommunications service area within each designated market area as described in subsections (b) and (c) of this Section, as further identified in terms of exchanges, or exchange or local unit of government as described in subsection (d) of this Section in which it offers video service.²
- (B) The number of low-income households in the holder's telecommunications service area within each designated market area as described in subsections (b) and (c) of this Section, as further identified in terms of exchanges, or exchange or local unit of government as described in subsection (d) of this Section in the State that are offered access to video service by the holder.
- (C) The number of low-income households in the holder's telecommunications service area in the State.
- (D) The number of low-income households in the holder's telecommunications service area in the State that are offered access to video service by the holder.

The Cable and Video Law directs the Commission to include the penetration information supplied to it by holders of State-issued video and cable services authorizations in an annual report to the General Assembly. Section 21-1101(k) of the Cable and Video Law provides that:

The Commission, within 30 days of receiving the first report from holders under this Section, and annually no later than July 1 thereafter, shall submit to the General Assembly a report that includes, based on year-end data, the information submitted by holders pursuant to subdivisions (1) and (2) of subsection (j) of this Section. The Commission shall make this report available to any member of the public or any local unit of government upon request. All information submitted to the Commission and designated by holders as confidential and proprietary shall be subject to the disclosure provisions in

² 220 ILCS 5/21-1101(j)

subsection (c) of Section 21-401 of this Act. No individually identifiable customer information shall be subject to public disclosure.³

Commission Activities Related to the Cable and Video Competition Law of 2007

Since the Cable and Video Law took effect on June 30, 2007, the Commission has received applications from three companies seeking authorization to provide video services. On September 24, 2007, the Illinois Bell Telephone Company (hereafter “AT&T Illinois”) applied for State-issued authorization to use, occupy, and construct facilities in the public rights-of-way for the delivery of video service and for State-issued authorization to provide video services. On October 24, 2007, in ICC Docket No. 07-0493, the Commission approved AT&T Illinois’ application to provide video service, and authorized AT&T Illinois to use, occupy and construct facilities in the public rights of way for the delivery of video service in the service area footprint.

A second application was submitted to the Commission on January 20, 2010, by WideOpenWest Illinois, LLC. On February 2, 2010, in Docket No. 10-0048, WideOpenWest Illinois, LLC withdrew its application for state-issued authorization to provide cable service within the state of Illinois. At the Commission’s February 24, 2010 regular open meeting, the Commission granted WideOpenWest Illinois, LLC’s request to withdraw its application. On March 23, 2010, in Docket No. 10-0218, WideOpenWest Illinois, LLC submitted a new application for state-issued authorization to provide cable service within the state of Illinois. At the April 21, 2010 regular open meeting, the Commission approved WideOpenWest Illinois, LLC’s application to provide video service, and authorized WideOpenWest Illinois, LLC to use, occupy and construct facilities in the public rights of way for the delivery of video service in the service area footprint.

A third application seeking authorization to provide video services was submitted to the Commission on January 10, 2011, by Highland Communication Services in Docket No. 11-0029. At the February 10, 2011 regular open meeting, the Commission approved Highland Communication Services’ application to provide video service, and authorized Highland Communication Services to use, occupy and construct facilities in the public rights of way for the delivery of video service in the service area footprint.

³ 220 ILCS 5/21-1101(k)

AT&T Illinois' Fourth Annual Report to the Commission

On March 30, 2012, AT&T Illinois submitted to the Commission a document entitled "AT&T Illinois Fourth Annual Video Service Access Report" included as Attachment A. The AT&T Illinois report, which states that it is submitted in compliance with Section 21-1101(j) of the Cable and Video Law, consists of a summary report and two attachments for the year ending December 31, 2011.

The Cable and Video Law requires holders of State-issued video and cable services authorizations to meet certain deployment benchmarks by set dates after they receive state authorization. These dates and deployment benchmarks vary according to the providers' number of telecommunications access lines in the State. AT&T Illinois is classified as a provider with more than 1,000,000 telecommunications access lines in the State, and is hence subject to the requirements of Section 21-1101(c) of the Cable and Video Act.

In its report to the Commission, AT&T Illinois reported, among other information:

- The number of households in each exchange in which AT&T Illinois offers video service;
- The number of households in each exchange that are offered access to video service by AT&T Illinois;
- The number of households in AT&T Illinois' telecommunications service area in the State;
- The number of households in AT&T Illinois' telecommunications service area offered access to video service by AT&T Illinois;
- The number of low-income households in AT&T Illinois' exchanges in which AT&T Illinois offers video service;
- The number of low-income households in each exchange that are offered access to video service by AT&T Illinois;
- The number of low-income households in AT&T Illinois' telecommunications service area in the State; and
- The number of low-income households in AT&T Illinois' telecommunications service area in the State that are offered access to video service by AT&T Illinois.

Based upon this information, AT&T Illinois asserts it has demonstrated continuing compliance as well as achieving substantial progress toward the five-year video service access and low-income access requirements in the Cable and Video Law. The Cable and Video Law's five-year benchmark requirements, contained in PUA Section 21-1101(c)(1), must be satisfied by October 23, 2012:

[T]he holder shall provide access to its cable or video service to a number of households equal to at least 35% of the households in the holder's telecommunications service area in the State within 3 years after the date a holder receives a State-issued authorization from the Commission and to a number not less than 50% of these households within 5 years after the date a holder receives a State-issued authorization from the Commission; provided that the holder of a State-issued authorization is not required to meet the 50% requirement in this paragraph (1) until 2 years after at least 15% of the households with access to the holder's video service subscribe to the service for 6 consecutive months.

AT&T Illinois, in its Third Annual Video Service Report to the Commission filed April 1, 2011, reported compliance with its three-year video service access and low-income requirements in the Cable and Video Law. As of December 31, 2010, AT&T Illinois provided access to its video service to 42% of the households in its telecommunications service area, while as of December 31, 2011, AT&T Illinois provided access to its video service to 48% of the households in its telecommunications service area.

Section 21-1101(c)(1) of the Cable and Video Law also provides that:

The holder's obligation to provide such access in the State shall be distributed, as the holder determines, within 3 designated market areas, one in each of the northeastern, central, and southwestern portions of the holder's telecommunications service area in the State. The designated market area for the northeastern portion shall consist of 2 separate and distinct reporting areas: (i) a city with more than 1,000,000 inhabitants, and (ii) all other local units of government on a combined basis within such designated market area in which it offers video service.

In designating market areas, AT&T Illinois' 2012 report identifies the northeastern market as the Chicago Designated Market Area ("Chicago DMA"), the central market as the Champaign & Springfield/Decatur Designated Market Area ("Champaign & Springfield/Decatur DMA"), and the southwestern market area as the St. Louis Designated Market Area ("St. Louis DMA"). AT&T Illinois divides the Chicago DMA between the City of Chicago (i.e., the city with more than 1,000,000 inhabitants located

in the northeastern market area) and areas within the Chicago DMA outside the City of Chicago.

For the Chicago DMA, AT&T Illinois reports a current build out coverage of 55%, as a percentage of its telecommunications household footprint. For the portion of the Chicago DMA outside the City of Chicago, AT&T Illinois reports a build out percentage of 60%, while the percentage for the City of Chicago is reported at 47%. For the Champaign & Springfield/Decatur DMA, AT&T Illinois reports a build-out percentage of 32%. For the St. Louis DMA, AT&T Illinois reports a build out percentage of 23%.

PUA Section 21-1101(c)(2) states the following:

Within 3 years after the date a holder receives a State-issued authorization from the Commission, at least 30% of the total households with access to the holders cable or video service shall be low-income.

This Section also requires AT&T Illinois to offer service to low-income households, and requires that data be measured by each exchange or local unit of government in which the holder chooses to provide cable or video service. In particular, in each exchange in which AT&T Illinois chooses to provide cable or video service, it shall provide access to a percentage of low-income households that is at least equal to the percentage of the total low-income households within that exchange.

With respect to the requirement of Section 21-1101(c)(2) of the PUA that at least 30% of the households to which AT&T has made access available be low-income households, AT&T Illinois reports that as of December 31, 2011, 30% of the households with access to its video service were low-income. At the exchange level, relative to the requirement that in each exchange AT&T Illinois must have a low-income video access percentage at least equal to the percentage of the total low-income households, AT&T Illinois reports that all 105 of its exchanges met or exceeded that requirement, subject to the following factors and information for the Huntley, Skokie, Glencoe, and Homewood exchanges.

In the Huntley exchange no additional AT&T Illinois build out took place during 2011 and as a result the metrics remain unchanged since the end of 2010. AT&T Illinois reports that technical limitations due to the growth in the Huntley exchange prevented any reasonable technical solution to meet the low-income requirement for this exchange. The maximum service distance from AT&T Illinois' network nodes is 3,400 feet, and much of the growth in Huntley exceeds that distance. From 2000 to current, Huntley's population grew more than 400%. AT&T Illinois' Huntley exchange build out reaches 9% of low-income households, approximately 90 households short of the exchange low-income build out requirement of 11%.

Similarly in the Skokie exchange no additional AT&T Illinois build out took place during 2011 and as a result the metrics remain unchanged since the end of 2010. For the Skokie exchange, AT&T Illinois reports that it was unable to obtain access to the public rights-of-way under reasonable conditions due to an impasse regarding payment of rights-of-way permit fees. AT&T Illinois claims that since it pays a 6% Simplified Municipal Telecommunications Tax, it has a statutory waiver from any additional amounts for permit fees for public rights-of-way. AT&T Illinois states that the Village of Skokie continues to reject submitted rights-of-way permits without payment of additional permit fees. Because it has been unable to obtain access to rights-of-way in the Village of Skokie, AT&T Illinois has reported in its annual report the households in the Skokie exchange outside the Village of Skokie. AT&T Illinois reports that the low-income build out of 21% matches the low-income footprint of 21% in the remaining portions of the Skokie exchange in which AT&T Illinois was able to obtain access to public rights-of-way.

In the Glencoe exchange, AT&T Illinois increased its build out footprint in 2011, yet missed the exchange low income level. AT&T Illinois built out the network to provide video service to additional homes. This was in addition to a technological advancement to increase the “reach” of availability of video service and a “refresh” of the demographics based on revised census estimates that all combined to result in missing the exchange low-income level of 8%, by less than 1%. In 2012, AT&T Illinois plans to expand its build out footprint in the Glencoe exchange to increase the low-income build out footprint from 7% to 8%.

In the Homewood exchange, no additional video build out took place during 2011 for AT&T Illinois. However, AT&T Illinois was able to implement a technological advancement to increase the “reach” of availability of video service; this combined with a “refresh” of the demographics based on revised census estimates resulted in missing the exchange low income level of 22%, by less than 1%. In 2012, AT&T Illinois plans to expand its build out footprint in the Homewood exchange to increase the low-income build out footprint from 21% to 22%.

WideOpenWest Illinois, LLC's Second Annual Report to the Commission

WideOpenWest Illinois, LLC provided its second annual report to the Commission on April 11, 2012, included as Attachment B. WideOpenWest Illinois, LLC indicated that, as of December 31, 2011, its State-Issued Authorization area encompassed 22 service areas, including the cities of Naperville, Elgin, and Schaumburg.

WideOpenWest Illinois, LLC indicated that it offers cable service to all 309,876 households in its service area, of which U. S. Census Bureau data estimates 67,979

were low-income households WideOpenWest Illinois, LLC offers cable service to all 67,979 low-income households in its service area.

Highland Communication Services Report to the Commission

Highland Communication Services provided its first annual report to the Commission on April 27, 2012, included as Attachment C. Highland Communication Services reported that video was operational on December 1, 2011, and that as of March 31, 2012, it had completed Phases I and II of its designated area, and is under contract to build Phase III.

Highland Communication Services indicated it is providing video service to 2,784 households, representing all of the households its system currently passes. Additionally, of the 36 households passed with income below \$35,000, Highland Communication Services provides access to all 36 households.

Commission Summary

As of December 31, 2011, AT&T Illinois reports that it has made substantial progress towards meeting its five-year video service access and low-income access requirements under the Cable and Video Law. As of December 31, 2011, AT&T Illinois provided access to video service in 48% of the households in its telecommunications service area. AT&T Illinois is required to provide access to 50% of the households in its telecommunications service area by October 23, 2012.

WideOpenWest Illinois, LLC indicated that it offers cable service to all 309,876 households in its service area, of which 67,979 were low income households WideOpenWest Illinois, LLC offers cable service to all 67,979 low income households in its service area.

Highland Communication Services reports significant deployment progress. In its first year, it is reaching 48% of households in its service area footprint, and 100% of low income households passed by its facilities.

The Commission will, consistent with its statutory obligations, continue to monitor and annually report on cable and video deployment efforts pursuant to Section 21-1101(k) of the Illinois Public Utilities Act.



Vince Rosenthal
Director
Regulatory Affairs

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March 30, 2012

Ms. Elizabeth A. Rolando
Chief Clerk
Illinois Commerce Commission
527 East Capitol Avenue
Springfield, Illinois 62794

Re: Docket 07-0493 AT&T Illinois Fourth Annual Video Service Access Report

Dear Ms. Rolando:

This Fourth Annual Video Service Access Report issued by Illinois Bell Telephone Company (AT&T Illinois) is transmitted to you for filing.

This filing complies with the annual report requirement in Section 1101 of the Cable and Video Competition Law of 2007 (the "Act") (220 ILCS 5/21-100. et seq.).

On October 24, 2007, the Illinois Commerce Commission (the "Commission") approved the "Application for State-issued Authorization to Provide Video Service," filed by AT&T Illinois and granted it authority to provide video service in the requested video service area footprint. As a holder of that State-issued authorization, AT&T Illinois is subject to the video service access requirements in Section 21-1101(c) of the Act, and is required to file with the Commission video services access reports no later than April 1 annually. This annual report provides to the Commission the service access information and low-income information required by Section 21-1101(j)(1) and (j)(2) of the Act.

As summarized in the Third Annual Video Service Report filed by AT&T Illinois on April 1, 2011, AT&T Illinois demonstrated compliance with its three year video service access and low-income access requirements in the Act.¹ This year's report, as detailed and defined in Attachments 1 and 2, demonstrates continuing compliance as well as achieving substantial progress toward the five year video service access and low-income access requirements in the Act.²

¹ On April 11, 2011, AT&T Illinois filed a correction to the April 1, 2011 filing, noting that the number of exchanges indentified on page 2 of the filing was reported as 116, but should have been listed as 105 exchanges, in accordance with Attachment 2.

² AT&T Illinois must provide access to not less than 50% of these households within 5 years after October 24, 2007; provided, however, that AT&T Illinois is not required to meet the 50% requirement until 2 years after at least 15% of the households with access to the video service provided by AT&T Illinois subscribe to the service for 6 consecutive months.

Statewide Video Service Access Requirements

AT&T Illinois is required to provide access to its video service to at least 35% of the households in its telecommunications service area in the state by October 24, 2010, which is 3 years after the date it received a state-issued authorization from the Commission. As detailed in Attachment 1 of the Third Annual Video Service Report filed by AT&T Illinois on April 1, 2011, as of December 31, 2010, AT&T Illinois provided access to its video service to 42% of the households in its telecommunications service area. This exceeded AT&T Illinois' three year obligation by 20% as of the end of 2010.

AT&T Illinois is also required to provide access to its video service to at least 50% of the households in its telecommunications service area in the state by the later of October 24, 2012, which is 5 years after the date it received a state-issued authorization from the Commission or 2 years after at least 15% of the households subscribe to video service for 6 consecutive months. As detailed in Attachment 1, as of the end of 2011, AT&T Illinois provided access to its video service to 48% of the households in its telecommunications service area. This continued progress means that AT&T Illinois has achieved 96% of its 5 year build obligation, within four years.

Designated Market Area Requirement

AT&T Illinois is required to provide access within three designated market areas (DMA), one in each of the northeastern, central and southwestern portions of its telecommunications service area in the State. The DMA for the northeastern portion consists of two reporting areas: i) the City of Chicago, and ii) all other local units of government on a combined basis within the Chicago DMA.

As detailed in Attachment 1 of the Second Annual Video Service Report filed by AT&T Illinois on April 1, 2010, as of December 31, 2009, AT&T Illinois provided access to its video service to households in the Chicago DMA, including the City of Chicago, the St. Louis DMA, and the Champaign & Springfield/Decatur DMA. This represented full compliance with its three year requirement.

Statewide Low-income Requirement

By October 24, 2010, which is 3 years after the date AT&T Illinois received its Statewide issued authorization, at least 30% of the total households with access to video service provided by AT&T Illinois must be low-income.

As detailed in Attachment 1 of the Third Annual Video Service Report filed by AT&T Illinois on April 1, 2011, as of December 31, 2010, 30% of the households with access to video service provided by AT&T Illinois were low-income households. This represented full compliance of its three year requirement.

Exchange Level Low-income Requirement

Within each DMA, AT&T Illinois' obligation to offer video service to low-income households is measured at the exchange level. In each exchange in which AT&T Illinois provides video service, it must provide access to a percentage of low-income households that is at least equal to the percentage of the total low-income households within that exchange.

As detailed in Attachment 2, as of December 31, 2011, all 105 exchanges in which AT&T Illinois provides video service continue to meet the exchange level low-income requirement subject to the following factors and information for the Huntley, Skokie, Glencoe and Homewood exchanges.

The facts associated with the Huntley and Skokie exchanges are documented in the Third Annual Video Service Report filed by AT&T Illinois on April 1, 2011. Those circumstances are unchanged because during 2011 no additional build took place in either the Village of Skokie or in the Huntley exchange.

In the Glencoe exchange, AT&T Illinois increased its build footprint in 2011, and this resulted in missing the exchange low income level of 8%, by less than 1%. In 2012 AT&T Illinois will expand its build footprint in the Glencoe exchange to increase the low income build footprint from 7% to 8%.

In the Homewood exchange, AT&T Illinois increased its build footprint in 2011, and this resulted in missing the exchange low income level of 22%, by less than 1%. In 2012 AT&T Illinois will expand its build footprint in the Homewood exchange to increase the low income build footprint from 21% to 22%.

We respectfully request Commission acceptance of this Report.

Any questions and correspondence regarding this filing should be directed to Vince Rosenthal, Director Regulatory, who may be reached at:

AT&T Illinois
225 W. Randolph St, Floor 27C
Chicago, IL 60606
Tel. No.: (312) 551-9043
Fax No.: (312) 727-4771

Please acknowledge receipt of this Report by returning the extra copy of this letter.

Sincerely,

Vince Rosenthal
Director - Regulatory

Enclosures



Vince Rosenthal
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(COPY)

March 30, 2012

Ms. Elizabeth A. Rolando
Chief Clerk
Illinois Commerce Commission
527 East Capitol Avenue
Springfield, Illinois 62794

Re: Docket 07-0493 AT&T Illinois Fourth Annual Video Service Access Report

Dear Ms. Rolando:

This Fourth Annual Video Service Access Report issued by Illinois Bell Telephone Company (AT&T Illinois) is transmitted to you for filing.

This filing complies with the annual report requirement in Section 1101 of the Cable and Video Competition Law of 2007 (the "Act") (220 ILCS 5/21-100. et seq.).

On October 24, 2007, the Illinois Commerce Commission (the "Commission") approved the "Application for State-issued Authorization to Provide Video Service," filed by AT&T Illinois and granted it authority to provide video service in the requested video service area footprint. As a holder of that State-issued authorization, AT&T Illinois is subject to the video service access requirements in Section 21-1101(c) of the Act, and is required to file with the Commission video services access reports no later than April 1 annually. This annual report provides to the Commission the service access information and low-income information required by Section 21-1101(j)(1) and (j)(2) of the Act.

As summarized in the Third Annual Video Service Report filed by AT&T Illinois on April 1, 2011, AT&T Illinois demonstrated compliance with its three year video service access and low-income access requirements in the Act.³ This year's report, as detailed and defined in Attachments 1 and 2, demonstrates continuing compliance as well as achieving substantial progress toward the five year video service access and low-income access requirements in the Act.⁴

³ On April 11, 2011, AT&T Illinois filed a correction to the April 1, 2011 filing, noting that the number of exchanges identified on page 2 of the filing was reported as 116, but should have been listed as 105 exchanges, in accordance with Attachment 2.

⁴ AT&T Illinois must provide access to not less than 50% of these households within 5 years after October 24, 2007; provided, however, that AT&T Illinois is not required to meet the 50% requirement until 2 years after at least 15% of the households with access to the video service provided by AT&T Illinois subscribe to the service for 6 consecutive months.

Statewide Video Service Access Requirements

AT&T Illinois is required to provide access to its video service to at least 35% of the households in its telecommunications service area in the state by October 24, 2010, which is 3 years after the date it received a state-issued authorization from the Commission. As detailed in Attachment 1 of the Third Annual Video Service Report filed by AT&T Illinois on April 1, 2011, as of December 31, 2010, AT&T Illinois provided access to its video service to 42% of the households in its telecommunications service area. This exceeded AT&T Illinois' three year obligation by 20% as of the end of 2010.

AT&T Illinois is also required to provide access to its video service to at least 50% of the households in its telecommunications service area in the state by the later of October 24, 2012, which is 5 years after the date it received a state-issued authorization from the Commission or 2 years after at least 15% of the households subscribe to video service for 6 consecutive months. As detailed in Attachment 1, as of the end of 2011, AT&T Illinois provided access to its video service to 48% of the households in its telecommunications service area. This continued progress means that AT&T Illinois has achieved 96% of its 5 year build obligation, within four years.

Designated Market Area Requirement

AT&T Illinois is required to provide access within three designated market areas (DMA), one in each of the northeastern, central and southwestern portions of its telecommunications service area in the State. The DMA for the northeastern portion consists of two reporting areas: i) the City of Chicago, and ii) all other local units of government on a combined basis within the Chicago DMA.

As detailed in Attachment 1 of the Second Annual Video Service Report filed by AT&T Illinois on April 1, 2010, as of December 31, 2009, AT&T Illinois provided access to its video service to households in the Chicago DMA, including the City of Chicago, the St. Louis DMA, and the Champaign & Springfield/Decatur DMA. This represented full compliance with its three year requirement.

Statewide Low-income Requirement

By October 24, 2010, which is 3 years after the date AT&T Illinois received its Statewide issued authorization, at least 30% of the total households with access to video service provided by AT&T Illinois must be low-income.

As detailed in Attachment 1 of the Third Annual Video Service Report filed by AT&T Illinois on April 1, 2011, as of December 31, 2010, 30% of the households with access to video service provided by AT&T Illinois were low-income households. This represented full compliance of its three year requirement.

Exchange Level Low-income Requirement

Within each DMA, AT&T Illinois' obligation to offer video service to low-income households is measured at the exchange level. In each exchange in which AT&T Illinois provides video service, it must provide access to a percentage of low-income households that is at least equal to the percentage of the total low-income households within that exchange.

As detailed in Attachment 2, as of December 31, 2011, all 105 exchanges in which AT&T Illinois provides video service continue to meet the exchange level low-income requirement subject to the following factors and information for the Huntley, Skokie, Glencoe and Homewood exchanges.

The facts associated with the Huntley and Skokie exchanges are documented in the Third Annual Video Service Report filed by AT&T Illinois on April 1, 2011. Those circumstances are unchanged because during 2011 no additional build took place in either the Village of Skokie or in the Huntley exchange.

In the Glencoe exchange, AT&T Illinois increased its build footprint in 2011, and this resulted in missing the exchange low income level of 8%, by less than 1%. In 2012 AT&T Illinois will expand its build footprint in the Glencoe exchange to increase the low income build footprint from 7% to 8%.

In the Homewood exchange, AT&T Illinois increased its build footprint in 2011, and this resulted in missing the exchange low income level of 22%, by less than 1%. In 2012 AT&T Illinois will expand its build footprint in the Homewood exchange to increase the low income build footprint from 21% to 22%.

We respectfully request Commission acceptance of this Report.

Any questions and correspondence regarding this filing should be directed to Vince Rosenthal, Director Regulatory, who may be reached at:

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225 W. Randolph St, Floor 27C
Chicago, IL 60606
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Fax No.: (312) 727-4771

Please acknowledge receipt of this Report by returning the extra copy of this letter.

Sincerely,

Vince Rosenthal
Director - Regulatory



AT&T Illinois Fourth Annual Video Service Access Report

Data as of December 31, 2011

Definitions and Descriptions

Attachment 1 – Statewide and Designated Market Areas

Attachment 2 – Exchange Areas



Definitions and Descriptions for Attachments 1 and 2

“Access” means that AT&T Illinois is capable of providing video services at the household address using any technology, other than direct-to-home satellite service, which provides two-way broadband internet capability and video programming, content and functionality, regardless of whether any customer has ordered service or whether the owner or landlord or other responsible person has granted access to the household.

“HH” or “Household” means a house, an apartment, a mobile home, a group of rooms, or a single room that is intended for occupancy as separate living quarters. Separate living quarters are those in which the occupants live and eat separately from any other persons in the building and which have direct access from the outside of the building or through a common hall.

“LI” or “Low-income household” means those residential households located within the AT&T Illinois’ existing telecommunications service area where the average annual household income is less than \$35,000 based on the United States Census Bureau estimates adjusted annually to reflect rate of change and distribution.

“Designated Market Area” or “DMA” means a designated market area, as determined by Nielsen Media Research and published in the 1999-2000 Nielsen Station Index Directory and Nielsen Station Index United States Television Household Estimates or any successor publication. For any designated market area that crosses State lines, only households in the portion of the designated market area that is located within AT&T Illinois’ telecommunications service area where access to video service will be offered is included.

“Exchange” means a geographical area for the administration of telecommunications services, established and described by AT&T Illinois’ tariffs filed with the Commission. To the extent practicable, a municipality is not located in more than one exchange unless the municipality is located in more than one exchange through annexation that occurred after the establishment of the exchange boundary. More than one municipality may be in one exchange.

“Telco Footprint” shows the number of households in AT&T Illinois’ telecommunications service area at statewide, DMA and exchange levels.

“Current Build Footprint” and “Current Build Coverage %” shows the number and percent of households with access to video service in areas within AT&T Illinois’ State-issued authorization at statewide, DMA and exchange levels.

“Footprint LI” and “Footprint LI %” shows the number and percent of low-income households in AT&T Illinois’ Telecommunications service area at statewide, DMA and exchange levels.

“Current Build LI” and “Current Build LI %” shows the number and percent of low-income households with access to video service in areas within AT&T Illinois’ State-issued authorization at statewide, DMA and exchange level.

Attachment 1

AT&T Illinois Annual Video Service Access Report

State	Telco HH Footprint	Current Build Footprint	Current Build Coverage %	Footprint LI	Current Build LI	Footprint LI %	Current Build LI%
IL	4,186,595	2,007,609	48%	1,242,779	596,091	30%	30%

Designated Market Area (DMA)	Telco HH Footprint	Current Build Footprint	Current Build Coverage %	Footprint LI	Current Build LI	Footprint LI %	Current Build LI%
Champaign & Springfield-Decatur	224,004	71,622	32%	93,276	35,605	42%	50%
Chicago	3,396,127	1,879,820	55%	933,599	540,390	27%	29%
St. Louis	245,794	56,167	23%	89,884	20,096	37%	36%

Chicago DMA	Telco HH Footprint	Current Build Footprint	Current Build Coverage %	Footprint LI	Current Build LI	Footprint LI %	Current Build LI%
Chicago Exchange	1,184,387	551,741	47%	465,556	246,030	39%	45%
w/o Chicago Exchange	2,211,740	1,328,079	60%	468,043	294,360	21%	22%

Note: The total state households differs from the DMA households because the DMA's with no video build were removed from this list to improve readability.

AT&T Illinois Annual Video Service Access Report

Designated Market Area (DMA)	Exchange	Telco HH Footprint	Current Build Footprint	Current Build Coverage %	Footprint LI	Current Build LI	Footprint LI %	Current Build LI %
CHAMPGN&SPR-DEC	Champaign Urbana	60,199	20,153	33%	27,192	10,775	45%	53%
CHAMPGN&SPR-DEC	Danville	21,029	6,008	29%	10,388	3,738	49%	62%
CHAMPGN&SPR-DEC	Decatur	39,964	21,119	53%	17,993	9,840	45%	47%
CHAMPGN&SPR-DEC	Springfield	60,215	24,341	40%	24,277	11,253	40%	48%
CHICAGO	Algonquin	17,309	15,129	87%	1,605	1,366	9%	9%
CHICAGO	Arlington Heights	52,149	30,331	58%	9,612	5,685	18%	19%
CHICAGO	Aurora	81,233	42,828	53%	18,689	10,162	23%	24%
CHICAGO	Barrington	12,521	5,408	43%	1,430	682	11%	13%
CHICAGO	Bartlett	40,019	31,880	80%	4,885	4,271	12%	13%
CHICAGO	Batavia	11,683	8,116	69%	1,766	1,310	15%	16%
CHICAGO	Bellwood	10,954	9,411	86%	2,826	2,417	26%	26%
CHICAGO	Bensenville	13,260	9,766	74%	2,881	2,109	22%	22%
CHICAGO	Benwyn	21,897	11,733	54%	7,179	3,854	33%	33%
CHICAGO	Blue Island	46,509	38,296	82%	14,566	11,861	31%	31%
CHICAGO	Brookfield	8,595	7,695	90%	1,898	1,681	22%	22%
CHICAGO	Calumet City	16,473	8,258	50%	6,511	3,380	40%	41%
CHICAGO	Cary	12,734	7,028	55%	1,490	871	12%	12%
CHICAGO	Chicago	1,184,387	551,741	47%	465,556	246,030	39%	45%
CHICAGO	Chicago Heights	51,206	24,441	48%	16,536	7,997	32%	33%
CHICAGO	Cicero	23,352	12,821	55%	9,058	5,355	39%	42%
CHICAGO	Crystal Lake	22,350	20,237	91%	3,316	2,984	15%	15%
CHICAGO	Deerfield	13,307	10,650	80%	1,284	1,057	10%	10%
CHICAGO	Des Plaines	39,880	14,570	37%	9,901	4,277	25%	29%
CHICAGO	Downers Grove	49,481	30,489	62%	10,099	6,394	20%	21%
CHICAGO	Dundee	21,494	13,385	62%	4,054	2,628	19%	20%
CHICAGO	Elgin	52,905	33,862	64%	10,455	6,809	20%	20%
CHICAGO	Elk Grove	24,893	13,092	53%	5,957	3,201	24%	24%
CHICAGO	Elmhurst	30,138	26,629	88%	5,973	5,219	20%	20%
CHICAGO	Evanston	32,991	23,666	72%	8,828	6,302	27%	27%
CHICAGO	Forest (Cook)	12,050	9,922	82%	2,865	2,431	24%	25%
CHICAGO	Fox Lake	8,654	7,416	86%	2,176	1,903	25%	26%
CHICAGO	Frankfort	12,047	9,519	79%	1,435	1,147	12%	12%
CHICAGO	Franklin Park	6,672	5,341	80%	1,994	1,612	30%	30%
CHICAGO	Geneva	10,559	4,366	41%	1,355	608	13%	14%
CHICAGO	Glen Ellyn	16,193	13,248	82%	2,957	2,416	18%	18%
CHICAGO	Glencoe	3,479	2,784	80%	272	208	8%	7%

Attachment 2

AT&T Illinois Annual Video Service Access Report

Designated Market Area (DMA)	Exchange	Telco HH Footprint	Current Build Footprint	Current Build Coverage %	Footprint LI	Current Build LI	Footprint LI %	Current Build LI %
CHICAGO	Glennview	15,807	6,126	39%	2,013	957	13%	16%
CHICAGO	Grays Lake	15,442	12,496	81%	1,895	1,494	12%	12%
CHICAGO	Half Day	8,837	7,183	81%	600	477	7%	7%
CHICAGO	Hampshire	4,424	105	2%	755	20	17%	19%
CHICAGO	Harvey	23,709	17,018	72%	9,226	6,747	39%	40%
CHICAGO	Highland Park	10,458	8,553	82%	1,790	1,496	17%	17%
CHICAGO	Hinsdale	29,490	24,878	84%	5,457	4,630	19%	19%
CHICAGO	Homewood	23,378	20,369	87%	5,032	4,366	22%	21%
CHICAGO	Huntley	12,620	4,729	37%	1,355	431	11%	9%
CHICAGO	Itasca	4,540	4,054	89%	563	519	12%	13%
CHICAGO	Joliet	58,689	37,156	63%	19,591	12,643	33%	34%
CHICAGO	Kankakee	31,395	21,298	68%	11,900	8,221	38%	39%
CHICAGO	La Grange	14,411	9,145	63%	3,383	2,464	23%	27%
CHICAGO	Lake Forest	11,777	5,859	50%	1,519	877	13%	15%
CHICAGO	Lake Villa	13,896	11,278	81%	1,462	1,200	11%	11%
CHICAGO	Lake Zurich	12,959	9,742	75%	1,094	835	8%	9%
CHICAGO	Lansing	14,392	12,643	88%	4,008	3,598	28%	28%
CHICAGO	Lemont	42,776	16,506	39%	5,574	2,338	13%	14%
CHICAGO	Libertyville	24,241	18,163	75%	3,064	2,364	13%	13%
CHICAGO	Lockport	30,214	13,270	44%	5,206	2,990	17%	23%
CHICAGO	Lombard	33,863	16,472	49%	8,051	4,614	24%	28%
CHICAGO	Manhattan	3,990	55	1%	627	9	16%	17%
CHICAGO	Marengo	4,461	36	1%	882	9	20%	24%
CHICAGO	Maywood	31,099	27,668	89%	9,610	8,584	31%	31%
CHICAGO	McHenry	20,437	16,129	79%	4,255	3,423	21%	21%
CHICAGO	Minooka	9,454	1,057	11%	1,308	229	14%	22%
CHICAGO	Mundelein	10,726	8,596	80%	1,486	1,203	14%	14%
CHICAGO	Naperville	66,220	30,677	46%	7,606	4,874	11%	16%
CHICAGO	Northbrook	16,500	12,369	75%	2,322	1,785	14%	14%
CHICAGO	Oak Forest South	1,204	559	46%	163	85	14%	15%
CHICAGO	Oak Lawn	61,190	54,638	89%	16,845	15,227	28%	28%
CHICAGO	Oak Park	22,718	18,592	82%	4,836	3,914	21%	21%
CHICAGO	Orland	26,680	22,349	84%	3,229	2,815	12%	13%
CHICAGO	Oswego	13,580	1,296	10%	1,723	171	13%	13%
CHICAGO	Palatine	39,692	17,967	45%	5,922	2,821	15%	16%
CHICAGO	Palos Park	12,111	10,218	84%	2,767	2,467	23%	24%

Attachment 2

AT&T Illinois Annual Video Service Access Report

Designated Market Area (DMA)	Exchange	Telco HH Footprint	Current Build Footprint	Current Build Coverage %	Footprint LI	Current Build LI	Footprint LI %	Current Build LI %
CHICAGO	Park Ridge	21,115	4,369	21%	4,310	1,298	20%	30%
CHICAGO	Pistakee Highlands	1,450	1,204	83%	301	256	21%	21%
CHICAGO	Plainfield	29,908	22,610	76%	2,621	2,010	9%	9%
CHICAGO	Plano	5,951	1,072	18%	1,278	323	21%	30%
CHICAGO	Plato Center	1,655	176	11%	129	22	8%	12%
CHICAGO	River Grove	31,909	21,669	68%	9,410	6,642	29%	31%
CHICAGO	Riverdale	14,064	11,411	81%	4,932	4,057	35%	36%
CHICAGO	Riverside	10,488	8,558	82%	2,688	2,258	26%	26%
CHICAGO	Roselle	65,587	45,109	69%	11,232	7,967	17%	18%
CHICAGO	Round Lake	16,858	15,034	89%	3,220	2,902	19%	19%
CHICAGO	Skokie*	19,392	13,907	72%	4,119	2,960	21%	21%
CHICAGO	St Charles	20,814	15,728	76%	2,607	2,015	13%	13%
CHICAGO	Sugar Grove	3,975	197	5%	418	24	11%	12%
CHICAGO	Summit	13,080	10,510	80%	4,072	3,259	31%	31%
CHICAGO	Thornton	913	827	91%	267	242	29%	29%
CHICAGO	Tinley Park	22,378	20,030	90%	4,098	3,615	18%	18%
CHICAGO	Wauconda	10,886	9,279	85%	1,871	1,641	17%	18%
CHICAGO	Waukegan	55,701	44,276	79%	17,158	14,026	31%	32%
CHICAGO	West Chicago	12,050	8,519	71%	2,007	1,490	17%	17%
CHICAGO	Western Springs	7,795	6,549	84%	1,123	1,004	14%	15%
CHICAGO	Wheaton	42,878	11,160	26%	6,922	1,839	16%	16%
CHICAGO	Wheeling	27,068	22,244	82%	4,909	4,104	18%	18%
CHICAGO	Willow Springs	2,887	2,494	86%	654	577	23%	23%
CHICAGO	Wilmette	11,056	7,117	64%	1,155	806	10%	11%
CHICAGO	Winnetka	6,739	2,053	30%	589	233	9%	11%
CHICAGO	Woodstock	11,952	6,969	58%	3,126	1,910	26%	27%
CHICAGO	Yorkville	8,743	1,603	18%	1,259	374	14%	23%
CHICAGO	Zion	14,026	11,842	84%	4,021	3,414	29%	29%
ST. LOUIS	Alton	23,289	2,917	13%	8,686	1,510	37%	52%
ST. LOUIS	Belleville	37,949	24,900	66%	13,189	8,954	35%	36%
ST. LOUIS	Collinsville	19,285	12,096	63%	6,030	3,802	31%	31%
ST. LOUIS	East St Louis	23,169	4,234	18%	14,552	3,027	63%	72%
ST. LOUIS	O Fallon	15,860	12,021	76%	3,637	2,802	23%	23%

* In the Skokie Exchange the footprint and LI numbers have been limited to areas within the exchange where AT&T has been granted permits to construct video serving facilities.

CF# 99



It's that kind of experience.

April 9, 2012

Chief Clerk's Office
Illinois Commerce Commission
527 E. Capitol Ave
Springfield, IL 62701

RE: WideOpenWest Illinois LLC (WOW): Annual Cable Service Report
Docket Number 10-0218

Dear Clerk:

In accordance with Section 21-1101(j) of the Public Utilities Act, we enclose for filing WideOpenWest Illinois, LLC's annual cable service information report.

By way of background, WOW filed its "Application for State Issued Authorization to Provide Cable Service" on March 23, 2010, which was approved in this docket on April 21, 2010.

The attached spreadsheet provides household and subscriber information relative to WOW's State-Issued Authorization service area footprint as of December 31, 2011.

Please contact me if you have any questions regarding the information contained in this filing. Thank you.

Sincerely,

Kelvin Fee
Senior Vice President
WideOpenWest Illinois, LLC
1674 Frontenac Rd
Naperville, IL 60563

cc: Kim Crooks
Darrell Schmitz

ILLINOIS COMMERCE
COMMISSION
2012 APR 11 11A 10:39
CHIEF CLERK'S OFFICE

WideOpenWest Illinois, LLC Annual Cable Service Report 2011 Docket #10-0218

Service Area	# of Households	# of Households Passed by WOW System	# of Households with Access to WOW Video	# of Households with Income below \$35K	# of Households Passed by WOW Systems w/Income below \$35K	# of Households w/Income under \$35K w/access to WOW Video Service
ARLINGTON HEIGHTS	28,746	28,746	28,746	5,489	5,489	5,489
CALLUMET CITY	14,021	14,021	14,021	5,142	5,142	5,142
CHICAGO HEIGHTS	9,466	9,466	9,466	4,368	4,368	4,368
CRESTWOOD	4,299	4,299	4,299	1,366	1,366	1,366
DES PLAINES	20,895	20,895	20,895	5,664	5,664	5,664
ELGIN	33,556	33,556	33,556	9,007	9,007	9,007
GLEN ELLYN	10,107	10,107	10,107	1,903	1,903	1,903
GLENDALE HEIGHTS	11,762	11,762	11,762	2,573	2,573	2,573
GLENVIEW	16,490	16,490	16,490	2,486	2,486	2,486
MOUNT PROSPECT	20,269	20,269	20,269	4,777	4,777	4,777
NAPERVILLE	47,463	47,463	47,463	5,662	5,662	5,662
OAK FOREST	9,456	9,456	9,456	2,053	2,053	2,053
PALOS PARK	2,049	2,049	2,049	393	393	393
PARK RIDGE	13,937	13,937	13,937	2,320	2,320	2,320
PROSPECT HEIGHTS	6,206	6,206	6,206	1,471	1,471	1,471
ROBBINS	1,933	1,933	1,933	1,278	1,278	1,278
ROLLING MEADOWS	9,270	9,270	9,270	1,983	1,983	1,983
SCHAUMBURG	29,945	29,945	29,945	6,115	6,115	6,115
SOUTH HOLLAND	6,714	6,714	6,714	1,650	1,650	1,650
STREAMWOOD	11,860	11,860	11,860	2,210	2,210	2,210
UNC COOK COUNTY	350	350	350	69	69	69
UNC DuPAGE COUNTY	1,082	1,082	1,082	0	0	0
WOW Illinois Total	309,876	309,876	309,876	67,979	67,979	67,979

GF #17

City of Highland



April 25, 2012

Chief Clerk's Office
Illinois Commerce Commission
527 E. Capital Avenue
Springfield, IL 62701

RE: Highland Communication Services: Annual Cable Service Report,
Docket Number 11-00-29

Dear Clerk:

In accordance with Section 21-1101 (j) of the Public Utilities Act, we enclose for filing Highland Communication Services' annual cable service information report.

By way of background, Highland Communication Services filed its "Application for State-Issued Authorization to Provide Cable Service" on January 10, 2011 which was approved on January 21, 2011. As of March 31, 2012, Highland Communication Services has completed Phase 1 and Phase 2 of the designated area and is under contract to build Phase 3. Video was operational on December 1, 2011.

The attached spreadsheet provides households and subscriber information relative to Highland Communication Services' State-Issued Authorization service area footprint as of March 31, 2012.

Please contact the undersigned if you have any questions regarding this report.

Sincerely,

Mark Latham
City Manager

Enclosure

CHIEF CLERK'S OFFICE
2012 APR 27 11 A 10: 24
ILLINOIS COMMERCE
COMMISSION

Highland Communications Services
 2011 Annual Cable Service Report
 Docket No. 11-00-29

	# of Households	# of Households Passed by HCS System	# of Households with Access to HCS Video	# of Households with income below \$35K	# of Households Passed by HCS System w/income below \$35K	# of Households w/income below \$35K w/access to HCS Video Service
Phase 1 & 2	5,804	2,784	2,784	335	36	36