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DISTRIBUTION INTEGRITY MANAGEMENT PROGRAM



49 CFR PART 192 SUBPART P

- **192.1003** : *“This subpart prescribes minimum requirements for an IM program for any gas distribution pipeline covered under this part, including liquefied petroleum gas system.”*
- *“A master meter operator or small LPG operator of a gas distribution pipeline must follow the requirements of 192.1015 of this subpart.”*



PRESCRIPTIVE VS. PERFORMANCE RULES

➤ Prescriptive Rule?

- ✓ “What” - “When” – “Where” & “Possibly How”
- ✓ 192.465(a) CP Monitoring

➤ Performance Based Rule?

- ✓ May define “What”
- ✓ May define “When”
- ✓ May define “How”



PERFORMANCE RULES REQUIRE

- Performance Standard?
 - ✓ Verifiable, measurable levels of service in terms of quantity, quality, timeliness, location, and work units.
- 192.615 - Emergency Calls
 - ✓ Number of calls
 - ✓ Response time
 - ✓ Which operating center
 - ✓ Number of calls exceeding standard



PERFORMANCE MEASURE

➤ Performance Measures?

- ✓ An indicator that defines progress toward success
- ✓ Must be tied to a goal
- ✓ Progress toward meeting the goal



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MEASURING PERFORMANCE

- Goal – Adequate Emergency Response
- Measures:
 - Number of calls
 - Response time
 - Where they took place – reporting center
 - Number of calls exceeding defined standard
- All response times under defined goal, No incidents, no further action required



DIMP IMPLEMENTATION

- DIMP Implementation Task Group developed in January of 2010.
- DIMP Task Group:
 - ✓ Developed a Plan inspection form
 - ✓ Developed inspector guidance tied to form
 - ✓ Developed FAQs
 - ✓ Conducted Pilot Inspections to exercise and refine inspection form
 - ✓ Refined inspection form and guidance



DIMP IMPLEMENTATION

- DIMP Task Group:
 - ✓ Developed Inspector training
 - ✓ Working with PHMSA IT to develop an inspection form that will feed a PHMSA data base
 - ✓ Creating a Record and Field Inspection Form
 - ✓ Supporting Industry Conferences
 - ✓ Held a Public Meeting



IMPLEMENTATION FINDINGS

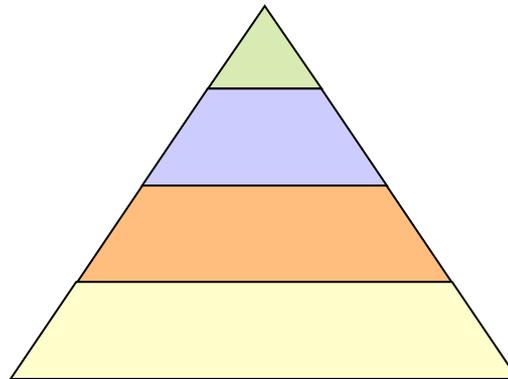
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- Inspection Experience - Positive feedback from some Operators
- Meaningful insights into DIMP Implementation and solution-oriented comments.
- DIM Plans interact with other required plans (OM&I) to create overall DIM Program



THE BIG PICTURE

- An operator should be able to document and discuss:
 - The Primary Threats to the system,
 - Actions taken to address Primary Threats,
 - Metrics used to measure their performance.





INSIGHTS

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- Trust the Program.
- Follow the Plan.
- “Safety First” culture – may require change
- Communicate Roles & Responsibilities to all Stakeholders
- The DIMP Plan is not “another book on the shelf”, it is an “operating strategy”.



COMMON STRUGGLES

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- Tailoring “canned” programs to meet individual operator circumstances and operating environment.
 - SHRIMP
 - NGA/SGA Guidance
 - MEA Guidance
 - Others



STRUGGLES: RISK MITIGATION

- Identifying appropriate “measures to reduce risk” and developing “ performance metrics”
 - Effectiveness
 - Efficiency
 - Quality
 - Timeliness
 - Productivity
 - Safety
- Performance Baselines - Development



DATA

- Data quality is commonly a concern;
 - Data cleanup and scrubbing is often required.
- Access to records containing quality data was as challenge.
- Finding the right balance between SME and hard data is important.
- Resources allocation to implement thoughtful data integration to identify existing and potential threats



KNOWLEDGE OF SYSTEM: GOING FORWARD

- Documenting SME Conclusions
- Filling Information Gaps
 - How will required data be collected?
 - How will it be integrated?
- Field Data integration:
 - How will the data make it into the risk evaluation?



NEW DATA INTEGRATION

- Plan must include procedure for recording new pipe data, including location and materials used.
 - Field data collection and acquisition forms may need to be enhanced.
 - How will new data be included in program for risk analysis?
 - Who will review new data for accuracy?



THREAT IDENTIFICATION

- Go beyond the 7 required threats
- Verifying that all operator specific threats are included (mine subsidence, flooding)
- Consider applicable operating and environmental factors affecting consequence (e.g., paved areas, business districts, hard to evacuate) relating to the Consequence of Failure (COF)



EXISTING & POTENTIAL THREATS

- Data from external sources:
 - Where will it come from?
 - Which data affects the operator's system?
- DIMP procedures must provide for:
 - Re-evaluation of known threats
 - Identification of new threats
 - Identification of potential treats



POTENTIAL THREATS

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- Some Operators are struggling with:
 - Known threats that the Operator has not experienced (from Industry or PHMSA information)
 - Threats that have not resulted in a leak (e.g., near misses, overpressures).
 - Threats from aging infrastructure



IDENTIFIED POTENTIAL THREATS

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- Over pressurization events;
- Regulator malfunction or freeze-up;
- Cross-bores into sewer lines;
- Static electricity build and discharge;
- Materials with identified performance issues;
- Gophers.



RISK EVALUATION & RANKING

- Risk ranking validation:
 - Does it make sense ?
- SME validation of Risk Ranking
- Changes to Risk Ranking
 - Who made the changes?
 - Why were the changes made?
 - Examination of risk model to determine why the rankings were not accurate?



RISK RANKING REEVALUATION

- Evaluate the effectiveness of Risk Mitigation Measure(s)
- Have some risks been eliminated?
- How often will the reevaluation be conducted?
- Who will conduct the reevaluation?
- How will it be validated?



MITIGATIVE MEASURE PERFORMANCE EVALUATION

- Evaluate effectiveness of performance measures:
 - How often with they be evaluated?
 - Who will perform evaluation?
- When are additional measures required:
 - Triggers (when is a measure required)?
 - Which Measure will be implemented?
- Elimination of a performance measure



PERIODIC PLAN EVALUATION & IMPROVEMENT

- Plan must have a procedure for evaluation
 - Who be included in the evaluation?
 - What the evaluation include?
 - When will it be conducted?
 - Where will it be conducted?
 - How will it be conducted, and how will changes be communicated to stakeholders?
 - Leader
 - In person or email
 - Video Conference (both)



REPORTING

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- Required to report:
 - Number of hazardous leaks eliminated or repaired categorized by cause
 - Number of excavation damages
 - Number of excavation tickets
 - Total leaks eliminated or repaired, categorized by material
- Mechanical fitting failure reporting



REPORTING DATA COLLECTION

- The Plan should specify:
 - Who will collect the data
 - What data will be collected
 - When will it be compiled
 - Where is the data to be sent
 - How will it be reported



MFFR

- The Plan should include:
 - Who will gather the information
 - What information will be collected
 - When will it be collected and reported
 - Where will the recording take place
 - How will the information be gathered (e.g. How will the operator acquire the required information about the fitting)



RECORDS

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- Records demonstrating compliance with this rule must be kept for 10 years.
 - If 5 years of records were used to develop the plan they must be kept for 10 additional years
- Copies of superseded plans must be kept for 10 years



QUESTIONS?

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