

**Commonwealth Edison
Company's
Multi-Year Performance Metrics
Annual Report for the
Performance Year Ending
December 31, 2013**

April 16, 2014



An Exelon Company

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Pursuant to the requirements of Section 16-108.5(f-5) of the Public Utilities Act (“Act”), Commonwealth Edison Company (“ComEd”) submits to the Illinois Commerce Commission (“Commission”) for informational purposes this Multi-Year Performance Metrics Annual Report for the Performance Year Ending December 31, 2013 (“Annual Report”). As explained more fully below, this Annual Report describes ComEd’s achievement of the annual performance goals associated with the reliability-related metrics and the metric related to opportunities for minority-owned and women-owned business enterprises (“MWBE”) during the period January 1, 2013 through December 31, 2013 (“Performance Year 1”). Because ComEd’s performance under the metrics related to its Advanced Metering Infrastructure Plan (“AMI Plan”) is underway and the first Performance Year for those metrics does not conclude until July 31, 2014, ComEd will report on its performance regarding these metrics in its next Annual Report.

As described more fully in Section III, *infra*, ComEd achieved 5 of the 6 annual performance goals that are the subject of this Annual Report. ComEd was unable to achieve the annual performance goal for the Service Reliability Targets metric due to severe weather conditions.

I. BACKGROUND

On November 8, 2011, ComEd filed its proposed performance-based formula rate, Rate DSPP – Delivery Service Pricing and Performance (“Rate DSPP”), with the Commission in ICC Docket No. 11-0721 pursuant to Section 16-108.5 of the Act. In making that filing, ComEd

elected to become a “participating utility”, and committed to undertake the investments described in Section 16-108.5 of the Act.

To address the performance component of Rate DSPP, the Act requires that a participating utility improve its performance in a variety of categories and submit a plan and tariff to this end. On December 8, 2011, ComEd submitted to the Commission its (i) Multi-Year Performance Metrics Plan (“Plan”), which sets forth the 10-year performance metrics (“metrics”) that demonstrate how ComEd will achieve improvement over baseline values in various categories during this period, and (ii) Rider DSPM – Delivery Service Performance Metrics (“Rider DSPM”), which is the tariff mechanism that applies any financial penalties assessed by the Commission for a failure to meet annual performance goals. On April 4, 2012, the Commission entered an order approving, with modification, the Plan and Rider DSPM, and on April 9, 2012, ComEd filed its Multi-Year Performance Metrics Compliance Filing, which included the final Plan and Rider DSPM. *See generally*, ICC Docket No. 11-0772.

II. METRICS AND REPORTING

The first section of ComEd’s Plan presents ComEd’s multi-year performance metrics, which are designed to achieve improvement over baseline values ratably (*i.e.*, in equal segments) over a 10-year period. Importantly, because performance is reviewed, and any penalties assessed, on an annual basis, the metrics identify annual performance goals that are “designed to demonstrate that the utility is on track to achieve the performance goal in each category at the end of the 10-year period.” 220 ILCS 5/16-108.5(f).¹ Section 16-108.5(f) of the Act identifies each of the metrics applicable to ComEd, as well as each of the associated overall improvement goals and baseline calculations.

¹ In certain instances, the calculations of the annual performance goals are subject to rounding adjustments.

Importantly, the annual Performance Year period is not the same for all of the metrics set forth in ComEd's Plan. As summarized below, Section 16-108.5(f) creates two separate 10-year tracks, each of which begins and ends on different dates:

- Reliability and MWBE Metrics: With respect to those metrics related to reliability and opportunities for minority-owned and women-owned business enterprises (Section 16-108.5(f)(1) through (4) and (9)), ComEd must elect a start date that is no later than 14 months following the date on which it begins investing in its infrastructure investment program. Accordingly, ComEd elected a start date of January 1, 2013 for these metrics based on the fact that ComEd began investing in its infrastructure investment program on January 1, 2012.
- AMI-Related Metrics: Concerning those metrics that utilize the technology or functionality that will be implemented under ComEd's AMI Plan (Section 16-108.5(f)(5) through (8)), ComEd must elect a start date that is no later than 14 months following the Commission's order approving the AMI Plan. As reflected in its July 20, 2012 letter to the Commission, ComEd elected to commence performance related to its AMI-related metrics beginning August 1, 2013.

Based on these elections, ComEd's Annual Report is limited to reporting performance under those metrics for which the first Performance Year has concluded – *i.e.*, the reliability-related metrics and the MWBE metric. Because the first Performance Year for the AMI-related metrics does not conclude until July 31, 2014, ComEd has not yet completed its first Performance Year for these metrics, and will therefore report on its performance for these metrics in its next Annual Report.

For each annual period, the determination of whether ComEd achieved an annual performance goal is based on ComEd's performance as of the end of the relevant 12-month period. ComEd is deemed to have achieved an annual goal if its performance during the relevant 12-month period is sufficient to have satisfied the specific annual goal for that annual period.

III. ACHIEVEMENT OF ANNUAL PERFORMANCE GOALS DURING PERFORMANCE YEAR 1

A. Reliability-Related Metrics

The first set of metrics set forth in Section 16-108.5(f) relates to ComEd's provision of reliable electric service to its customers. Of these five metrics, the first four relate to the measurement of the System Average Interruption Frequency Index ("SAIFI") and the Customer Average Interruption Duration Index ("CAIDI") (*see* Section III.A.1, *infra*), and the fifth measures performance under Service Reliability Targets (*see* Section III.A.2, *infra*).

1. SAIFI- and CAIDI-Related Metrics

For purposes of designing and calculating ComEd's performance under the SAIFI- and CAIDI-related metrics, the definitions set forth in 83 Illinois Administrative Code ("83 Ill. Admin. Code") Part 411.20 as of May 1, 2011, apply. In addition, ComEd may exclude up to nine Extreme Weather Event Days from the calculations related to these metrics. An Extreme Weather Event Day is a 24-hour calendar day beginning at 12:00 a.m. and ending at 11:59 p.m. during which any weather event caused interruptions of electric delivery service for 10,000 or more of its customers for three or more hours. (*See* Appendix 1). ComEd has excluded up to nine Extreme Weather Event Days from each year of the baseline calculations for the SAIFI- and CAIDI-related metrics. *See* Appendix 1. Moreover, when calculating ComEd's performance under each of the annual performance goals for these metrics, the same Extreme Weather Event

Days shall be excluded from each calculation. However, the calculations for Southern Region SAIFI and Northeastern Region SAIFI exclude only those customer interruptions occurring in each of these respective regions. The nine Extreme Weather Event Days excluded from the calculations of the performance of the SAIFI- and CAIDI-related metrics are provided in Appendix 2.

a. System Average Interruption Frequency Index (Section 16-108.5(f)(1))

Definition. The System Average Interruption Frequency Index (“SAIFI”) is defined by 83 Ill. Admin. Code 411.20 as “the average number of interruptions per customer during the year. It is calculated by dividing the total annual number of customer interruptions by the total number of customers served during the year.”

$$\text{SAIFI} = \frac{\text{Total Number of Customer Interruptions}}{\text{Total Number of Customers Served}}$$

Performance Goal. ComEd must improve system-wide SAIFI (“System SAIFI”) by 20%, ratably over the 10-year period.

Baseline Calculation. The baseline is determined based on the average of the System SAIFI data reported to the Commission in ComEd’s annual reports to the Commission for the years 2001 through 2010.² After excluding up to nine Extreme Weather Event Days from each baseline year, the System SAIFI baseline value is 0.998. See Appendix 1.

Annual Performance Goals. The annual System SAIFI goals are set forth in Table 1, and are designed to improve System SAIFI by 20% ratably over the 10-year period beginning January 1,

² See <http://www.icc.illinois.gov/electricity/electricreliability.aspx>.

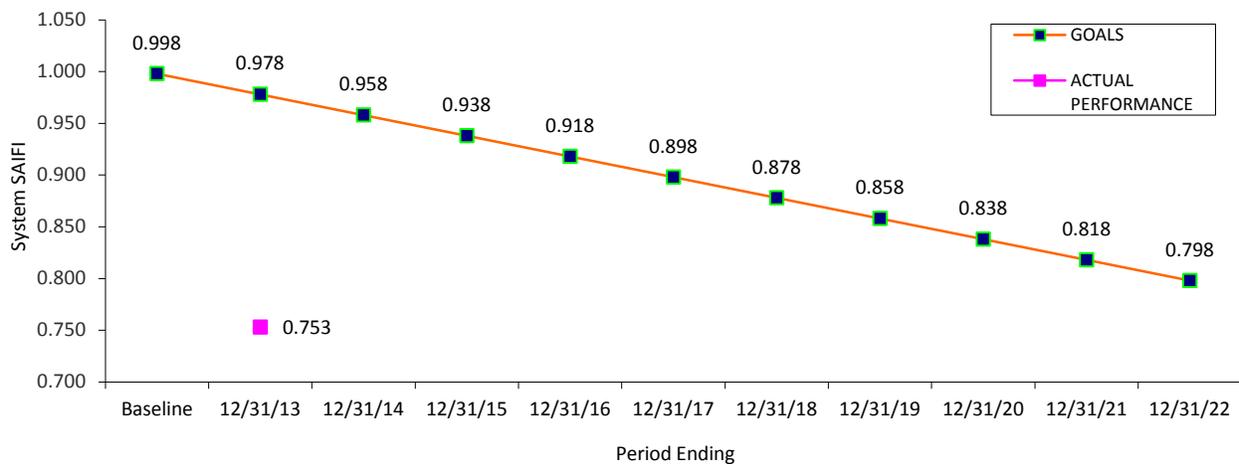
2013 through annual reductions of 0.020. Chart 1 presents a graphical depiction of the System SAIFI annual goals over the 10-year period.

Performance Year 1 Actual Performance. For Performance Year 1, ComEd’s annual performance goal for System SAIFI was 0.978. As reflected in Table 1 and Chart 1, ComEd’s performance of 0.753 achieved the Performance Year 1 goal.

TABLE 1: SYSTEM SAIFI ANNUAL GOALS & PERFORMANCE

YEAR	PERFORMANCE GOAL	ACTUAL PERFORMANCE
Baseline (2001-2010)	0.998	
1/1/13 – 12/31/13	0.978	0.753
1/1/14 – 12/31/14	0.958	
1/1/15 – 12/31/15	0.938	
1/1/16 – 12/31/16	0.918	
1/1/17 – 12/31/17	0.898	
1/1/18 – 12/31/18	0.878	
1/1/19 – 12/31/19	0.858	
1/1/20 – 12/31/20	0.838	
1/1/21 – 12/31/21	0.818	
1/1/22 – 12/31/22	0.798	

CHART 1: SYSTEM SAIFI ANNUAL GOALS & PERFORMANCE



b. **Customer Average Interruption Duration Index (Section 16-108.5(f)(2))**

Definition. The Customer Average Interruption Duration Index (“CAIDI”) is defined by 83 Ill. Admin. Code 411.20 as “the average interruption duration for those customers who experience interruptions during the year. It is calculated by dividing the annual sum of all customer interruption durations by the total number of customer interruptions.”

$$\text{CAIDI} = \frac{\text{Sum of all Customer Interruption Durations}}{\text{Total Number of Customer Interruptions}}$$

Performance Goal. ComEd must improve its system-wide CAIDI (“System CAIDI”) by 15%, ratably over the 10-year period.

Baseline Calculation. The baseline is determined based on the average of the System CAIDI data reported to the Commission in ComEd’s annual reports to the Commission for the years 2001 through 2010.³ After excluding up to nine Extreme Weather Event Days from each baseline year, the baseline value is 92.9 minutes. See Appendix 1.

Annual Performance Goals. The annual System CAIDI goals are set forth in Table 2, and are designed to improve System CAIDI by 15% ratably over the 10-year period beginning January 1, 2013 through annual reductions of 1.4 minutes. Chart 2 presents a graphical depiction of the System CAIDI annual goals over the 10-year period.

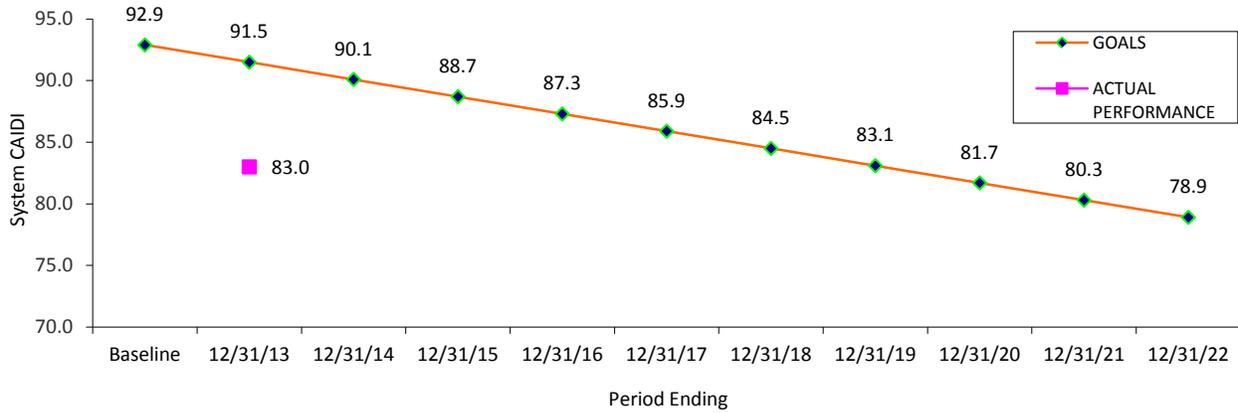
Performance Year 1 Actual Performance. For Performance Year 1, ComEd’s annual performance goal for System CAIDI was 91.5. As reflected in Table 2 and Chart 2, ComEd’s performance of 83.0 achieved the Performance Year 1 goal.

³ See <http://www.icc.illinois.gov/electricity/electricreliability.aspx>.

TABLE 2: SYSTEM CAIDI ANNUAL GOALS & PERFORMANCE

YEAR	PERFORMANCE GOAL	ACTUAL PERFORMANCE
Baseline (2001-2010)	92.9	
1/1/13 – 12/31/13	91.5	83.0
1/1/14 – 12/31/14	90.1	
1/1/15 – 12/31/15	88.7	
1/1/16 – 12/31/16	87.3	
1/1/17 – 12/31/17	85.9	
1/1/18 – 12/31/18	84.5	
1/1/19 – 12/31/19	83.1	
1/1/20 – 12/31/20	81.7	
1/1/21 – 12/31/21	80.3	
1/1/22 – 12/31/22	78.9	

CHART 2: SYSTEM CAIDI ANNUAL GOALS & PERFORMANCE



c. **Southern Region SAIFI (Section 16-108.5(f)(3))**

Definition. The term “Southern Region” has the meaning set forth in ComEd’s 2010 annual report to the Commission submitted pursuant to Section 16-125 of the Act. Accordingly, the Southern Region SAIFI is calculated as follows:

$$\text{S. Region SAIFI} = \frac{\text{Total Number of Southern Region Customer Interruptions}}{\text{Total Number of Southern Region Customers Served}}$$

Performance Goal. ComEd must improve SAIFI for its Southern Region by 20%, ratably over the 10-year period.

Baseline Calculation. The baseline is determined based on the average of the Southern Region SAIFI data reported to the Commission in ComEd’s annual reports to the Commission for the years 2001 through 2010.⁴ After excluding up to 9 Extreme Weather Event Days from each baseline year, the baseline value is 1.236. See Appendix 1.

Annual Performance Goals. The annual Southern Region SAIFI goals are set forth in Table 3, and are designed to improve the Southern Region SAIFI by 20% ratably over the 10-year period beginning January 1, 2013 through achievement of annual reductions of 0.025. Chart 3 presents a graphical depiction of the Southern Region SAIFI annual goals over the 10-year period.

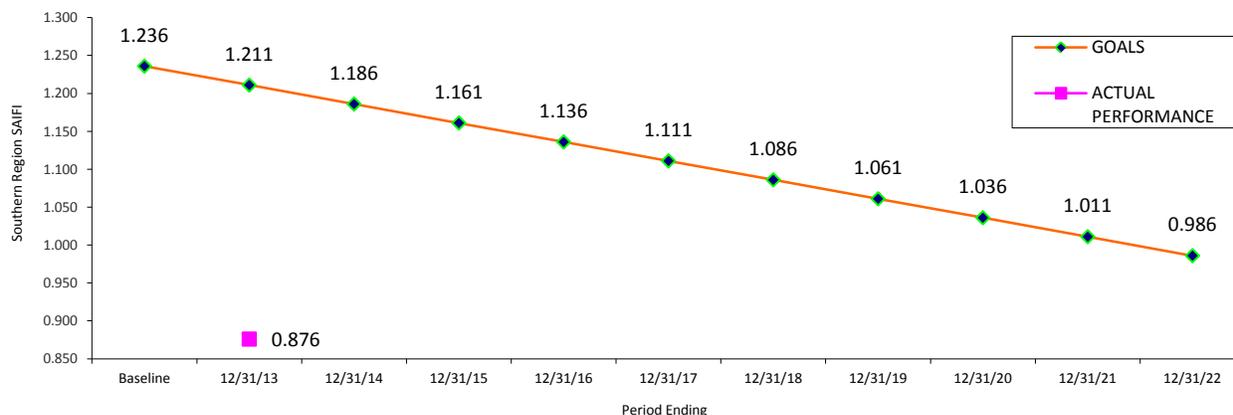
Performance Year 1 Actual Performance. For Performance Year 1, ComEd’s annual performance goal for Southern Region SAIFI was 1.211. As reflected in Table 3 and Chart 3, ComEd’s performance of 0.876 achieved the Performance Year 1 goal.

⁴ See <http://www.icc.illinois.gov/electricity/electricreliability.aspx>.

TABLE 3: SOUTHERN REGION SAIFI ANNUAL GOALS & PERFORMANCE

YEAR	PERFORMANCE GOAL	ACTUAL PERFORMANCE
Baseline (2001-2010)	1.236	
1/1/13 – 12/31/13	1.211	0.876
1/1/14 – 12/31/14	1.186	
1/1/15 – 12/31/15	1.161	
1/1/16 – 12/31/16	1.136	
1/1/17 – 12/31/17	1.111	
1/1/18 – 12/31/18	1.086	
1/1/19 – 12/31/19	1.061	
1/1/20 – 12/31/20	1.036	
1/1/21 – 12/31/21	1.011	
1/1/22 – 12/31/22	0.986	

CHART 3: SOUTHERN REGION SAIFI ANNUAL GOALS & PERFORMANCE



d. Northeastern Region SAIFI (Section 16-108.5(f)(3.5))

Definition. The term “Northeastern Region” has the meaning set forth in ComEd’s 2010 annual report to the Commission submitted pursuant to Section 16-125 of the Act. Accordingly, the Northeastern Region SAIFI is calculated as follows:

$$\text{NE. Region SAIFI} = \frac{\text{Total Number of Northeastern Region Customer Interruptions}}{\text{Total Number of Northeastern Region Customers Served}}$$

Performance Goal. ComEd must improve SAIFI for its Northeastern Region by 20%, ratably over the 10-year period.

Baseline Calculation. The baseline is determined based on the average of the Northeastern Region SAIFI data reported to the Commission in ComEd's annual reports to the Commission for the years 2001 through 2010.⁵ After excluding up to 9 Extreme Weather Event Days from each baseline year, the baseline value is 1.006. *See* Appendix 1.

Annual Performance Goals. The annual Northeastern Region SAIFI goals are set forth in Table 4, and are designed to improve the Northeastern Region SAIFI by 20% ratably over the 10-year period beginning January 1, 2013 through annual reductions of 0.020. Chart 4 presents a graphical depiction of the Northeastern Region SAIFI annual goals over the 10-year period.

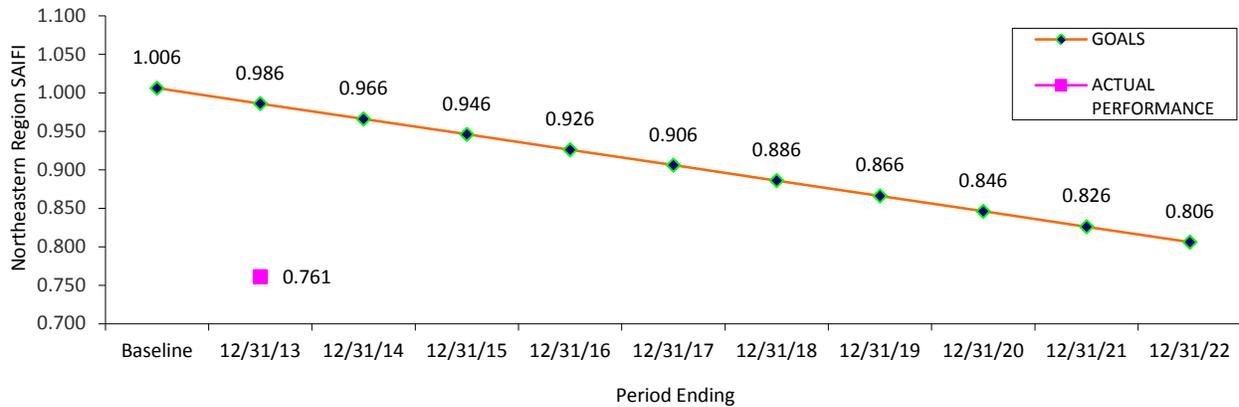
Performance Year 1 Actual Performance. For Performance Year 1, ComEd's annual performance goal for Northeastern Region SAIFI was 0.986. As reflected in Table 4 and Chart 4, ComEd's performance of 0.761 achieved the Performance Year 1 goal.

⁵ *See* <http://www.icc.illinois.gov/electricity/electricreliability.aspx>.

TABLE 4: NORTHEASTERN REGION SAIFI ANNUAL GOALS & PERFORMANCE

YEAR	PERFORMANCE GOAL	ACTUAL PERFORMANCE
Baseline (2001-2010)	1.006	
1/1/13 – 12/31/13	0.986	0.761
1/1/14 – 12/31/14	0.966	
1/1/15 – 12/31/15	0.946	
1/1/16 – 12/31/16	0.926	
1/1/17 – 12/31/17	0.906	
1/1/18 – 12/31/18	0.886	
1/1/19 – 12/31/19	0.866	
1/1/20 – 12/31/20	0.846	
1/1/21 – 12/31/21	0.826	
1/1/22 – 12/31/22	0.806	

CHART 4: NORTHEASTERN REGION SAIFI ANNUAL GOALS & PERFORMANCE



2. Service Reliability Targets Metric (Section 16-108.5(f)(4))

Definition. Section 16-108.5(f)(4) of the Act defines the service reliability targets as those set forth in subparagraphs (A) through (C) of paragraph (4) of subsection (b) of 83 Ill. Admin. Code 411.140. These targets are as follows:

- A) Customers whose immediate primary source of service operates at 69,000 volts or above should not have experienced:
 - i) More than three controllable interruptions in each of the last three consecutive years.
 - ii) More than nine hours of total interruption duration due to controllable interruptions in each of the last three consecutive years.
- B) Customers whose immediate primary source of service operates at more than 15,000 volts, but less than 69,000 volts, should not have experienced:
 - i) More than four controllable interruptions in each of the last three consecutive years.
 - ii) More than twelve hours of total interruption duration due to controllable interruptions in each of the last three consecutive years.
- C) Customers whose immediate primary source of service operates at 15,000 volts or below should not have experienced:
 - i) More than six controllable interruptions in each of the last three consecutive years.
 - ii) More than eighteen hours of total interruption duration due to controllable interruptions in each of the last three consecutive years.

Performance Goal. ComEd must improve the total number of customers who exceed the service reliability targets by 75%, ratably over the 10-year period.

Baseline Calculation. The baseline is the 2010 data reported to the Commission regarding performance under each of the service reliability targets.⁶ The baseline value is 407 customers, which includes controllable and uncontrollable interruptions.

Annual Performance Goals. The annual service reliability targets goals are set forth in Table 5, and are designed to improve the total number of customers who exceed the service reliability targets by 75% ratably over the 10-year period beginning January 1, 2013 through annual reductions of 31 customers. Chart 5 presents a graphical depiction of the service reliability targets annual goals over the 10-year period.

Performance Year 1 Actual Performance. For Performance Year 1, ComEd's annual performance goal for service reliability targets was 376 customers. As reflected in Table 5 and Chart 5, ComEd did not achieve this annual goal. Consistent with the baseline calculation approved in the Plan, this metric includes both controllable and uncontrollable interruptions during the prior three-year period, which means that severe weather can greatly influence performance. For Performance Year 1, ComEd's service territory experienced 30 reportable storms resulting in 5.2 million customer interruptions. This includes three storms impacting 10% or more of the system's customers. Indeed, the July 11, 2011 storm is the largest on record, and affected approximately 900,000 customers.⁷ These storms drove the unfavorable performance for Performance Year 1, and in nearly every case provide the reason for the customer exceeding the reliability targets.

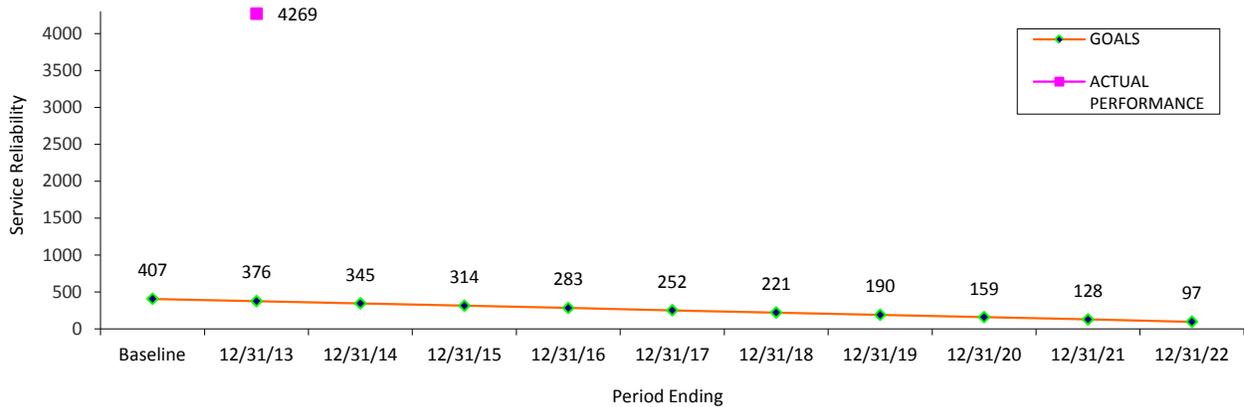
⁶ See <http://www.icc.illinois.gov/electricity/electricreliability.aspx>.

⁷ The details of the reportable storms are provided in Appendix 3.

TABLE 5: SERVICE RELIABILITY TARGETS ANNUAL GOALS & PERFORMANCE

YEAR	PERFORMANCE GOAL	ACTUAL PERFORMANCE
Baseline (2010)	407	
1/1/13 – 12/31/13	376	4,269
1/1/14 – 12/31/14	345	
1/1/15 – 12/31/15	314	
1/1/16 – 12/31/16	283	
1/1/17 – 12/31/17	252	
1/1/18 – 12/31/18	221	
1/1/19 – 12/31/19	190	
1/1/20 – 12/31/20	159	
1/1/21 – 12/31/21	128	
1/1/22 – 12/31/22	97	

CHART 5: SERVICE RELIABILITY TARGETS ANNUAL GOALS & PERFORMANCE



B. The Customer Benefits Metrics

As described in greater detail above, the first Performance Year for the AMI-related metrics (or, “customer benefits metrics”) does not conclude until July 31, 2014. Accordingly, ComEd will report on the achievement of the annual performance goals associated with these metrics in its next Annual Report.

C. MWBE Metric

Definition. Section 16-108.5(f)(9) directs ComEd to design a performance metric regarding the creation of opportunities for minority-owned and women-owned business enterprises (“MWBE”) consistent with State and federal law. MWBE refers to a minority-owned or women-owned business that is a for-profit enterprise, regardless of size, physically located in the United States or its trust territories, which is owned, operated and controlled by minority group members or women. “Minority group members” refers to those individuals who are Asian, Black, Hispanic, or Native American.

Ownership by minority individuals or women means the business is at least 51% owned by such individuals or, in the case of a publicly-owned business, at least 51% of the stock is owned by one or more such individuals. Further, the management and daily operations are controlled by those minority group members or women.

Performance Goal. It is ComEd’s goal to increase its capital expenditures paid to MWBE by 15% over the 10-year period.

Baseline Calculation. The baseline is ComEd’s capital expenditures that were paid to MWBE in 2010. The baseline value is \$65,000,000.

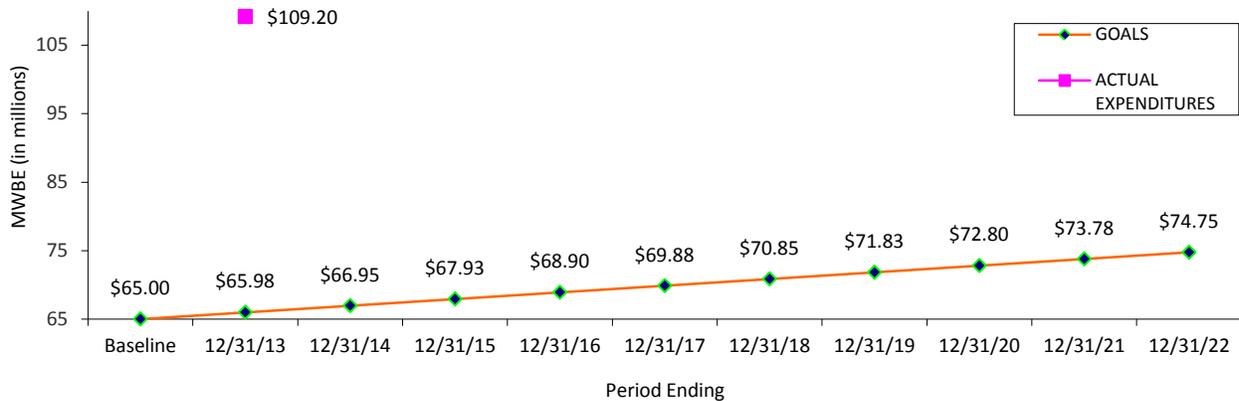
Annual Performance Goals. The MWBE annual goals set forth in Table 6 reflect annual capital expenditures to be paid to MWBE, and are designed to increase such expenditures 15% ratably over the 10-year period beginning January 1, 2013 through annual increases in such expenditures of \$975,000. Chart 6 presents a graphical depiction of the MWBE annual goals over the 10-year period.

Performance Year 1 Actual Performance. For Performance Year 1, ComEd’s annual performance goal for capital expenditures paid to MWBE was \$65,975,000. As reflected in Table 6 and Chart 6, ComEd achieved the Performance Year 1 goal with actual capital expenditures of \$109,200,000.

TABLE 6: MWBE ANNUAL GOALS & ACTUAL CAPITAL EXPENDITURES

YEAR	Capital Expenditures Paid to MWBE Annual Goal (\$)	Actual Annual Capital Expenditures Paid to MWBE (\$)
Baseline (2010)	\$65,000,000	
1/1/13 – 12/31/13	\$65,975,000	\$109,200,000
1/1/14 – 12/31/14	\$66,950,000	
1/1/15 – 12/31/15	\$67,925,000	
1/1/16 – 12/31/16	\$68,900,000	
1/1/17 – 12/31/17	\$69,875,000	
1/1/18 – 12/31/18	\$70,850,000	
1/1/19 – 12/31/19	\$71,825,000	
1/1/20 – 12/31/20	\$72,800,000	
1/1/21 – 12/31/21	\$73,775,000	
1/1/22 – 12/31/22	\$74,750,000	

CHART 6: MWBE ANNUAL GOALS & ACTUAL CAPITAL EXPENDITURES



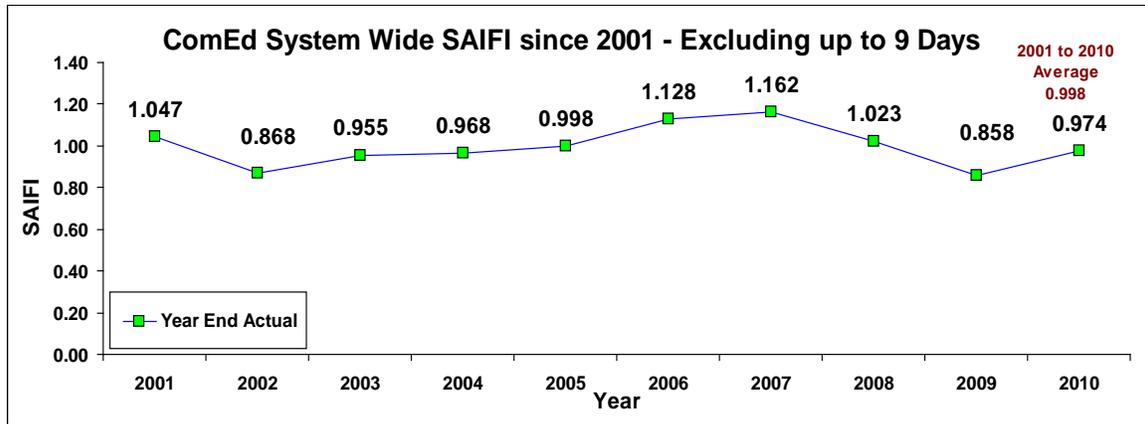
APPENDIX 1

CALCULATION OF METRIC BASELINES

The baseline calculations for the performance metrics included in this Annual Report are provided in this Appendix 1.

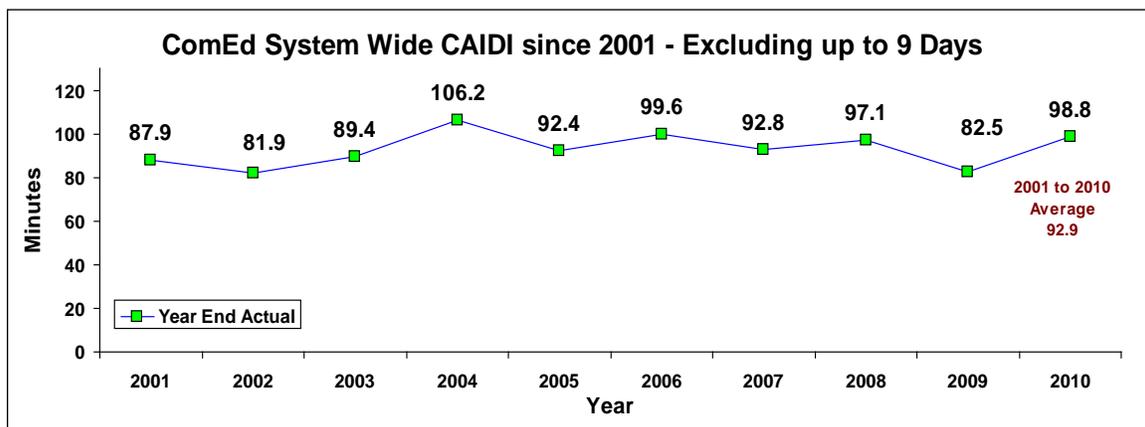
System SAIFI

The baseline is the 2001 through 2010 average System SAIFI excluding up to 9 Extreme Weather Event Days per year. The baseline value is 0.998.



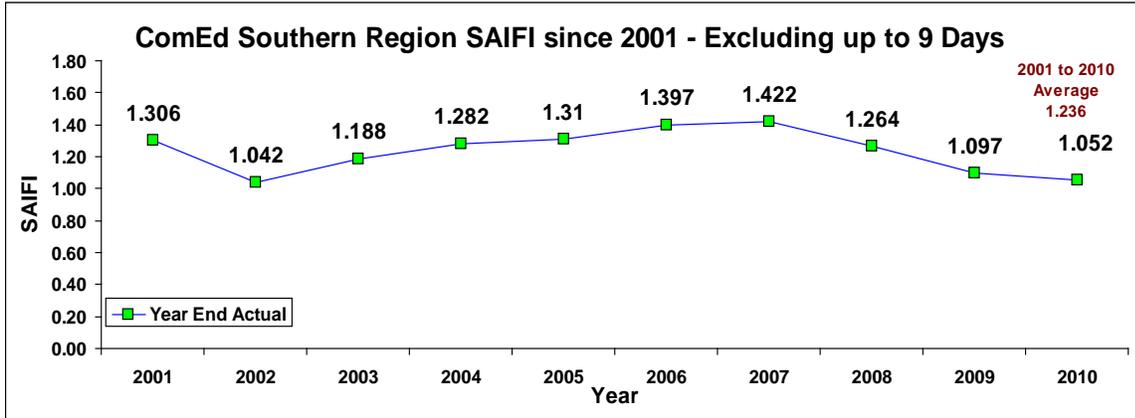
System CAIDI

The baseline is the 2001 through 2010 average System CAIDI excluding up to 9 Extreme Weather Event Days per year. The baseline value is 92.9 minutes.



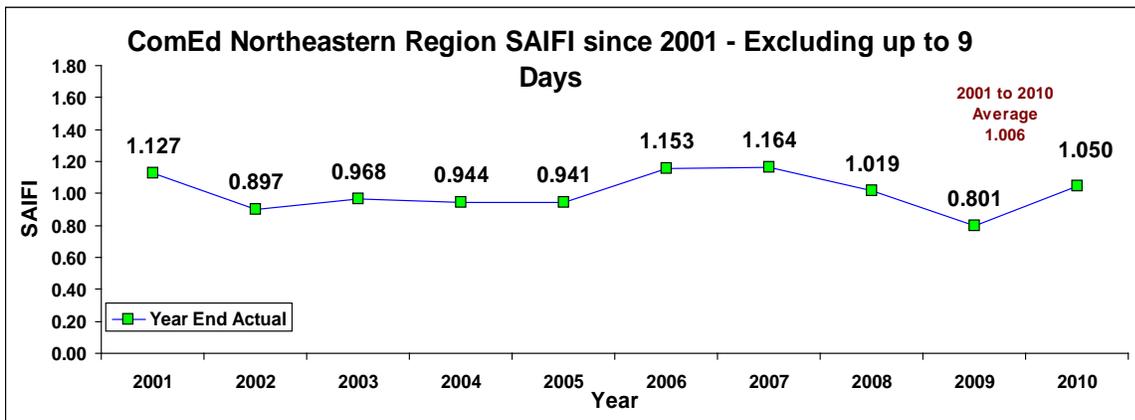
Southern Region SAIFI

The baseline is the 2001 through 2010 average Southern Region SAIFI excluding up to 9 Extreme Weather Event Days per year. The baseline value is 1.236.



Northeastern Region SAIFI

The baseline is the 2001 through 2010 average Northeastern Region SAIFI excluding up to 9 Extreme Weather Event Days per year. The baseline value is 1.006.



Service Reliability Targets

The baseline is the 2010 data reported to the Commission regarding performance under each of the service reliability targets. The baseline value is 407 customers.

Opportunities for Minority-Owned and Women-Owned Business Enterprises

The baseline is ComEd's capital expenditures that were paid to MWBE in 2010. The baseline value is \$65,000,000.

APPENDIX 2

IDENTIFICATION OF EXTREME WEATHER EVENT DAYS

ComEd may exclude up to nine Extreme Weather Event Days from the calculations related to the System SAIFI, System CAIDI, Southern Region SAIFI and Northeastern Region SAIFI. An Extreme Weather Event Day is defined as a 24-hour calendar day (beginning at 12:00 a.m. and ending at 11:59 p.m.) during which any weather event (*e.g.*, storm, tornado) caused interruptions of electric delivery service for 10,000 or more of the participating utility's customers for 3 hours or more.

Both the baseline calculation(s) and annual calculations must use the same exact methodology and exclude up to nine Extreme Weather Event Days to ensure an equivalent baseline and annual measurement.

If there are more than nine days that meet the definition of an Extreme Weather Event Day in a year, then the utility may choose no more than nine Extreme Weather Event Days.

The same exact Extreme Weather Event Days must be excluded from the calculation of the System SAIFI, System CAIDI, Southern Region SAIFI and Northeastern Region SAIFI. However the calculations for Southern Region SAIFI and Northeastern Region SAIFI exclude only those customer interruptions occurring in each of these respective regions.

2001 to 2010 Extreme Weather Event Day Summary

Year	Extreme Weather Days Qualifying for Exclusion	Number of Extreme Weather Days Excluded	Customer Interruptions Excluded	Customer Interruptions Not Excluded (Exceeds 9 days)
2001	14	9	856,000	295,000
2002	8	8	692,000	-
2003	15	9	1,266,000	236,000
2004	13	9	898,000	146,000
2005	9	9	633,000	-
2006	14	9	1,120,000	217,000
2007	23	9	1,388,000	617,000
2008	17	9	1,166,000	360,000
2009	8	8	586,000	-
2010	16	9	1,428,000	327,000

2001 through 2004 days qualifying for exclusion

- Days excluded from the determination of baseline are highlighted in yellow

2001		2002		2003		2004	
Date	Customer Interruptions	Date	Customer Interruptions	Date	Customer Interruptions	Date	Customer Interruptions
10/25/2001	131,139	3/9/2002	204,515	5/11/2003	264,399	7/21/2004	129,162
4/7/2001	115,487	8/19/2002	104,505	7/5/2003	221,019	7/22/2004	118,175
8/9/2001	100,347	10/4/2002	89,607	11/12/2003	193,669	5/21/2004	112,577
8/2/2001	94,713	6/10/2002	82,981	7/17/2003	152,349	3/5/2004	105,023
6/12/2001	93,431	8/22/2002	65,597	7/15/2003	109,510	5/30/2004	93,885
7/23/2001	85,574	6/25/2002	53,739	7/7/2003	103,410	11/24/2004	92,062
7/22/2001	81,461	7/9/2002	45,909	8/1/2003	86,346	6/12/2004	86,143
6/14/2001	80,497	8/21/2002	45,430	7/6/2003	74,456	8/27/2004	85,341
2/25/2001	73,819			7/27/2003	60,731	10/30/2004	75,679
8/22/2001	72,601			7/21/2003	56,096	8/28/2004	73,355
10/24/2001	66,703			7/20/2003	55,190	4/20/2004	26,651
7/21/2001	60,212			5/1/2003	38,685	8/4/2004	25,679
7/25/2001	51,322			7/8/2003	38,365	11/25/2004	20,512
10/13/2001	44,488			5/12/2003	26,418		
				7/18/2003	21,432		

2005 through 2007 days qualifying for exclusion

- Days excluded from the determination of baseline are highlighted in yellow

2005		2006		2007	
Date	Customer Interruptions	Date	Customer Interruptions	Date	Customer Interruptions
7/25/2005	103,317	10/2/2006	350,189	8/23/2007	467,785
7/20/2005	100,467	7/20/2006	132,676	12/23/2007	203,441
11/13/2005	99,306	5/29/2006	131,105	7/18/2007	126,569
6/4/2005	98,522	8/2/2006	119,258	8/22/2007	120,320
9/13/2005	66,701	8/24/2006	97,933	8/24/2007	101,489
8/20/2005	55,642	3/13/2006	82,824	12/1/2007	100,252
10/2/2005	50,688	10/3/2006	69,615	6/7/2007	100,134
7/26/2005	33,522	8/3/2006	68,463	4/11/2007	88,678
7/21/2005	25,188	12/1/2006	68,175	5/24/2007	79,751
		5/30/2006	60,027	2/24/2007	76,718
		10/4/2006	50,861	6/18/2007	69,461
		7/18/2006	50,498	8/7/2007	67,252
		9/22/2006	42,882	7/9/2007	62,164
		10/5/2006	12,523	8/12/2007	59,311
				9/25/2007	49,775
				7/26/2007	47,394
				7/19/2007	35,937
				2/25/2007	35,826
				8/25/2007	26,586
				12/2/2007	24,093
				6/8/2007	23,443
				8/26/2007	20,120
				8/27/2007	19,191

2008 through 2010 days qualifying for exclusion

- Days excluded from the determination of baseline are highlighted in yellow

2008		2009		2010	
Date	Customer Interruptions	Date	Customer Interruptions	Date	Customer Interruptions
8/4/2008	376,721	6/19/2009	227,001	6/18/2010	456,892
6/15/2008	138,443	12/24/2009	97,320	6/23/2010	263,965
8/5/2008	115,163	3/29/2009	85,634	10/26/2010	183,766
5/30/2008	111,395	6/24/2009	55,187	10/27/2010	131,017
6/8/2008	107,489	10/6/2009	52,490	7/23/2010	99,194
6/6/2008	102,830	6/20/2009	37,401	7/24/2010	93,373
6/13/2008	87,792	5/14/2009	18,256	5/31/2010	72,993
12/19/2008	63,396	12/25/2009	12,807	6/26/2010	66,002
12/21/2008	62,791			8/4/2010	60,590
7/10/2008	60,980			6/21/2010	57,838
5/2/2008	60,821			6/24/2010	57,047
6/28/2008	60,086			9/21/2010	55,136
10/26/2008	59,641			4/6/2010	46,849
6/7/2008	48,927			6/19/2010	43,976
6/9/2008	31,982			6/22/2010	41,495
8/6/2008	25,869			6/20/2010	24,669
8/7/2008	11,331				

2013 days qualifying for exclusion

- Days excluded from the Performance Year 1 calculations are highlighted in yellow.

2013

Date	Customer Interruptions
06/24/2013	226,685
11/17/2013	192,020
8/30/2013	137,096
04/18/2013	74,888
06/12/2013	71,434
06/27/2013	53,490
06/26/2013	47,132
05/28/2013	46,657
06/25/2013	46,052
08/31/2013	33,635
07/20/2013	32,947
11/18/2013	14,250

APPENDIX 3

REPORTABLE STORMS IN 2011, 2012, AND 2013

For each Performance Year, the calculation of performance under the Service Reliability Targets metric is based on three years of data and includes both controllable and uncontrollable interruptions. With respect to Performance Year 1, performance under this metric was adversely affected by the 30 reportable storms in 2011, 2012, and 2013, as illustrated in the below table.

Reportable Storms 2011, 2012 & 2013		
	Storm Start Date and Time	Storm End Date and Time
1	11/17/13 9:23	11/18/13 19:17
2	8/30/13 15:30	9/1/13 5:34
3	7/19/13 20:12	7/20/13 15:47
4	6/27/13 15:04	6/28/13 19:38
5	6/24/13 14:06	6/26/13 13:08
6	6/12/13 16:12	6/13/13 15:48
7	5/28/13 19:28	5/29/13 9:09
8	4/17/13 9:19	4/19/13 8:36
9	12/20/12 11:50	12/21/12 13:31
10	11/11/12 9:25	11/11/12 21:09
11	9/4/12 21:10	9/5/12 10:35
12	8/4/12 14:04	8/5/12 23:14
13	7/24/12 4:18	7/25/12 22:56
14	7/18/12 19:23	7/19/12 21:15
15	7/1/12 11:12	7/4/12 14:11
16	6/29/12 19:23	6/30/12 18:29
17	9/29/11 14:44	9/30/11 0:39
18	8/20/11 8:13	8/20/11 19:53
19	8/2/11 17:05	8/3/11 12:08
20	7/27/11 20:10	7/29/11 18:10
21	7/24/11 5:29	7/24/11 22:35
22	7/22/11 23:38	7/24/11 5:28
23	7/21/11 23:39	7/22/11 23:37
24	7/11/11 6:21	7/16/11 12:49
25	6/30/11 19:15	7/1/11 17:30
26	6/21/11 18:16	6/24/11 19:09
27	6/8/11 20:31	6/9/11 19:49
28	6/4/11 15:28	6/4/11 18:38
29	5/22/11 18:06	5/23/11 12:20
30	2/1/11 15:01	2/2/11 18:35