

Energy Infrastructure Modernization Act Ameren Illinois Customer Assistance Summary

Annual Report for 2013 Activity
Required Spend \$ 1,000,000

Program Activity for January 1, 2013 - December 31, 2013
Report Due February 20, 2014

			242-406 Public Act 097-0646 - Residential Hardship Program		
Low Income Residential Hardship	\$200 credits applied to eligible accounts with high arrears	Ameren Illinois		\$500,000.00	2500
Ameren Illinois Military Support (AIMS)	\$300 grants provided to active duty and disabled veterans	Ameren Illinois	242-400 Public Act 097-0646 - Military Program	\$118,500.00	395
Non-Residential Hardship	Avg Budget Bill up to \$2,000 for Not-For-Profit, 501c 3 Organizations with hardship	Ameren Illinois	242-403 Public Act 097-0646- Non-Res Program	\$327,359.16	382
Senior Energy Efficiency Education	Low-income senior event providing tools for budget assistance and education to manage energy cost & usage. Homeowners who are seniors, low-income, active duty or disabled veteran with an NESCC code violation receive assistance to correct the existing safety hazard when in imminent danger of being disconnected	Ameren Illinois	242-408 Public Act 097-0646 Senior Education	N/A	N/A
NESCC Assistance		Ameren Illinois	242-409 Public Act 097-0646 - NESCC Assistance	\$26,316.77	26
Total				\$ 972,175.93	3277

Education (Energy Management): (Ex: Energy management workshops for churches, senior centers, energy fairs etc)	242-408 Public Act 097-0646 Senior Education	\$27,824.07	
Out Reach/Marketing (Ex: Care & Energy management brochures, web updates, paid advertising)	N/A	N/A	
Program Administrative Cost (Contracting agencies to manage customer intake)	N/A	N/A	
Total		\$27,824.07	

Total Customer Assistance Program Summary

Program Cost & Expenditures	2013 Program Totals
Total 2013 Required Spend	\$1,000,000.00
Total Program Customer Credits (a)	\$972,175.93
Total Expenditures (a)	\$27,824.07
Variance (c)	(\$0.00)

- (a) Total 2013 Program costs are the total bill credits and expenditures applied for 2013 and are not recoverable through customer rates.
 (b) Represents the number of customers receiving bill credits for the Program Year.
 (c) Variance explanation